

Vacancy

CLP Power Hong Kong Limited
Customer Success and Experience Business Group
Customer Operations Department
Data Governance & Risk Management Branch
Data Governance & Risk Management Specialist (2-Year Contract)
[Ref.: CSE-CO-DGRM-DGRMS]

CLP was founded in Hong Kong in 1901, at a time when electricity was still a novelty worldwide. Today we power millions of homes and businesses across the Asia Pacific regions. In Hong Kong, we operate a vertically integrated electricity supply business providing a highly reliable supply of electricity to 80% of the city's population. Outside Hong Kong, we invest in the energy sector in Mainland China, India, Southeast Asia, Taiwan, and Australia. Our business includes power generation, transmission and distribution, and electricity and gas retail activities. Our goal is to meet Asia-Pacific's energy challenge in a sustainable manner from one generation to the next.

CLP is an Equal Opportunity Employer and is committed to providing a working environment free from discrimination or harassment. All applicants will be considered for employment on an equal basis regardless of gender, physical or mental state, race, nationality, religion, age, family status or sexual orientation.

CLP is also a certified Fair Wage Employer in recognition of the Company's exemplary wage policies and practices.

Applications are now invited to fill the following vacancy in the Customer Operations Department of our Customer Success and Experience Business Group (CSE). Reporting to Manager - Data Governance & Risk Management, the candidate is required to carry out major duties as follows:

Major Duties:

- Support to plan, organise and implement initiatives to increase awareness and promote culture of customer data protection and risk management within the business group
- Handle internal enquiries about data protection, data governance and risk management
- Process data requests from both internal and external parties
- Support the development and maintenance of accurate relationship among supply points, connection objects and residential/ commercial buildings in our supply area
- Assist in data incident investigation, compliance check, gap analysis and impact assessment
- Facilitate the development and implementation of data governance and risk management policies and procedures
- Support the team to execute data management activities to ensure customer data integrity and enhance data quality, e.g. data cleansing and reporting
- Perform other duties as instructed by the supervisors

Requirements:

- A recognized University Degree, preferably in Information Management, Social Sciences, Communications, Marketing or relevant disciplines
- Minimum 3 years' relevant experience in data handling, data governance, risk management or other related job duties
- Solid SAP experience in processing customer data is highly regarded
- Knowledge in personal data privacy and/or cyber security landscape and/or information security management preferable
- Knowledge in computer graphics/ infographics design and multi-media production is a plus
- Independent and detailed originated personnel with strong communication skills
- Candidates with less experience may be considered for a junior role

Please apply by sending email to hrcd@clp.com.hk giving a detailed C.V., including career history, major achievements and personal attributes on or before **12 August 2022**.

Important: To facilitate our easy tracking please use a unique file name for all attachments and your email subject box in this format: CO_DGRMS_Last Name_FirstName_Other Names (if applicable)

Applicants not invited for interview within 6 weeks from the closing date may assume their applications unsuccessful.

Information provided will be for recruitment purpose within the CLP Group and only short-listed candidates will be contacted. We comply with all applicable laws and regulations of HKSAR in handling applications. For details of the Personal Information Collection Statement, please visit our website: <http://clp.to/engPICS>.

For further information on our company, please visit our website: <https://www.clpgroup.com/>

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