

# Vacancy

**CLP Power Hong Kong Limited**  
**Information Technology Group /**  
**IT Business Partnering**  
**Senior Manager – IT Business Partnering**  
**[Ref. CLPP-ITG-ITBP-SM-ITBP]**

*CLP was founded in Hong Kong in 1901, at a time when electricity was still a novelty worldwide. Today we power millions of homes and businesses across the Asia Pacific regions. In Hong Kong, we operate a vertically-integrated electricity supply business providing a highly-reliable supply of electricity to 80% of the city's population. Outside Hong Kong, we invest in the energy sector in Mainland China, India, Southeast Asia, Taiwan and Australia. Our business includes power generation, transmission and distribution, and electricity and gas retail activities. Our goal is to meet Asia-Pacific's energy challenge in a sustainable manner from one generation to the next.*

CLP has embarked on a journey to becoming a “Utility of the Future” which is customer-centric, agile and digitally-enabled. The company is launching strategic transformation initiatives across the business in which next generation technologies will play a pivotal role.

We are looking for a passionate IT professional to join the IT Business Partnering within the Information Technology Group of CLP Power Hong Kong Limited. The successful applicant will be responsible for the following duties:

## **Key Responsibilities:**

- Business engagement and pipeline management – Engage with business on business and IT strategy alignment and so the overall high-level planning of long term and rolling budget, resources, and roadmap of IT related initiatives to relevant business units. Manage incoming demand from business and outgoing demand from IT to business (such as enterprise wide digital workplace initiatives) as a total pipeline of relevant business unit.
- Demand Management and business value coordination— Shape the demand by partnering with business on why and what on business objectives and value creation for business growth. Manage intake and prioritisation of various IT related initiatives, facilitating the prioritisation and decision-making process on system changes and projects. Take a lead role in coordinating pipeline/demand management committee with senior executives and representatives from business and IT. Collaborate with the Project Management Office and other IT teams on the intake process and prioritization of candidate projects across the company. Orchestrate the fulfilment of the demand pipeline.
- Requirements/Solutions Architecture and Definition – Go into business and translate business needs/values into high level IT requirements for synergized solutions. Embrace best practice in term of process and technology, collaborate with enterprise architect, solution architect and different IT teams to explore or develop technology solutions and translate business requirements to technical requirements, aligning to the platform architecture guidelines with TCO and tangible/intangible benefits as part of the solutioning.

- Relationship Management – Develop and manage the IT-business relationship with business users and key stakeholders, partnering with Group IT staff from different platform teams and tribes in the value chain.
- Performance Management (KPIs and Metrics Management) – Deliver operational excellence through the use of KPI metric collection and analysis; Develop, publish and implement performance management standards.

#### Requirements:

- A recognised university degree in Business Administration, Information Technology, Computer Science, or related disciplines. Master’s degree in a related field is desirable.
- At least 10 years of IT and business work experience with a broad range of exposure to various technical environments and business segments.
- At least 5 years of experience in leading an IT team providing services or delivering projects to the business
- Solid experience of business analyst, program manager, customer success or business relationship manager. Professional credentials in BRM, ITIL, PMP, COBIT, ScrumMaster, DevOps, or relevant disciplines preferred.
- Sound track record in establishing or delivering transformation projects around digital enterprise, customer experience, IoT and advanced analytics, ERP a definite advantage.
- Proven ability to be effective in a customer facing role, driving customer centric ways of working
- Strong communication and negotiation skills, as well as influencing and leadership skills and good at facilitation, project management, change management and relationship management
- Solution architecture certification(s) in one (or more) Cloud/on-premise solution(s), where applicable
- Proven track record of problem solving and analytical abilities and able to use own initiative
- Demonstrable commitment to continuous learning
- Proactive, performance driven and results oriented

Please apply by sending email to [chr@clp.com.hk](mailto:chr@clp.com.hk) giving a detailed C.V. including current and expected salary, career history, major achievements and personal attributes on or before **16 Apr 2021**.

Applicants not invited for interview within 6 weeks from the closing date may assume their applications unsuccessful.

Information provided will be for recruitment purpose within the CLP Group and only short-listed candidates will be contacted. We comply with all applicable laws and regulations of HKSAR in handling applications.

For details of the Personal Information Collection Statement, please visit our website:

<https://clp.to/engPICS>

For further information on our company, please visit our website: <https://www.clpgroup.com/>

**Date Exhibited: 9 Apr 2021**

**Date Withdrawn: 16 Apr 2021**

**Information Classification: PROPRIETARY**

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