

Vacancy

CLP Power Hong Kong Limited
Power Systems Business Group
Technical Services Department / Metering Branch
Advanced Metering Infrastructure (AMI) Operator (2-Year Contract)
[Ref.: CLPP-PSBG-TSD-MB-AMIO]

CLP was founded in Hong Kong in 1901, at a time when electricity was still a novelty worldwide. Today we power millions of homes and businesses across the Asia Pacific regions. In Hong Kong, we operate a vertically-integrated electricity supply business providing a highly-reliable supply of electricity to 80% of the city's population. Outside Hong Kong, we invest in the energy sector in Mainland China, India, Southeast Asia, Taiwan and Australia. Our business includes power generation, transmission and distribution, and electricity and gas retail activities. Our goal is to meet Asia-Pacific's energy challenge in a sustainable manner from one generation to the next.

CLP is an Equal Opportunity Employer and is committed to providing a working environment free from discrimination or harassment. All applicants will be considered for employment on an equal basis regardless of gender, physical or mental state, race, nationality, religion, age, family status or sexual orientation.

CLP is also a certified Fair Wage Employer in recognition of the Company's exemplary wage policies and practices.

Applications are invited for the post of AMI Operator in the Metering Branch of Technical Services Department. Reporting to the Engineer, the appointee will be responsible for planning and daily operations of Strategic Metering Platform (SMP), meter reading and system development.

Major duties of the appointee include but not limited to:

- Compile and resolve outstanding bill reports
- Review and prioritize exceptions, check meter connection status and compile meter retry list
- Handle manual exceptions and missing data, and perform data estimation
- Check time synchronization exceptions and complete manual time synchronization
- Compile and review meter events and resolve meter data enquiries / complaint
- Support SMP version upgrade and monitor the meter mesh network
- Resolve missing mid-night reading interrogation
- Resolve interface problem between Headend System and MDMS/CCMS
- Implement firmware upgrade including preparation work and test in QA environment for meter or communication modules
- Perform any other duties assigned by the team leader as and when required

Requirements:

- Higher Diploma in Electronic Engineering / Electrical Engineering / Computer Engineering or Professional Diploma in Power Engineering or equivalent plus 1 year's relevant experience
 - Ordinary Certificate / Diploma in Electrical Engineering or Diploma in Power Engineering or equivalent plus 3 years' relevant experience
- Knowledge in data analytic and cyber security management

- Knowledge and experience in metering operations, IT Project and SAP is preferable
- Proficient in both spoken and written English and Chinese
- Good knowledge of IT application
- Independent and able to handle problems in a dynamic environment under pressure
- Mindful and good safety awareness and track record
- Good team player with proven interpersonal skills

Applicants not invited for interview within 6 weeks from the closing date may assume their applications unsuccessful.

Information provided will be for recruitment purpose within the CLP Group and only short-listed candidates will be contacted. We comply with all applicable laws and regulations of HKSAR in handling applications. For details of the Personal Information Collection Statement, please visit our website:

https://clp.to/engPICS

For further information on our company, please visit our website: https://www.clpgroup.com/





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