Corporate Communications Arrangement

What are Corporate Communications?

Corporate Communications refer to Interim/Annual Reports, Quarterly Statements, notice(s) of meeting, proxy form(s) or other shareholder publications of CLP Holdings Limited (the "Company" or "CLP") (including any "corporate communication" as defined in the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange") (the "Listing Rules")).

The English and Chinese versions of Corporate Communications of the Company are available on the websites of CLP (<u>www.clpgroup.com</u>) and the Hong Kong Stock Exchange (<u>www.hkexnews.hk</u>). Shareholders who would like to be notified when the Company publishes its Corporate Communications may subscribe for the free News Alerts service on the Hong Kong Stock Exchange website.

Access through Website by Consent

The Company makes available Corporate Communications (other than Actionable Corporate Communications (which seek shareholders' instructions on relevant corporate actions), please refer to below section on "Actionable Corporate Communications") to the shareholders by electronic means through the websites of CLP and the Hong Kong Stock Exchange ("Electronic Form"), provided that the relevant shareholders have consented (or are deemed to have consented) to receiving the Electronic Form.

Arrangements with Registered Shareholders

The Company will seek from each new registered shareholder consent to receive the Electronic Form of future Corporate Communications (other than Actionable Corporate Communications). If no response is received, within a period of at least 28 days beginning with the date on which the request was sent, the registered shareholder will be deemed to have elected to accept the Electronic Form. The Company will henceforth notify the registered shareholder whenever a Corporate Communication has been made available on its website by email or, if no email address is provided, by post to his/her registered address.

To promote electronic dissemination of Corporate Communications, similar consent will be sought from existing shareholders annually at the time when the Company publishes its annual report.

The Company will despatch the printed form of Corporate Communications to the registered shareholders in their choice of language to their addresses pursuant to their request, or if consent has not been sought from them to receiving the Electronic Form of Corporate Communications.

A registered shareholder who has elected (or is deemed to have elected) the Electronic Form but for any reason has difficulties in accessing the relevant Corporate Communication(s) electronically, or wishes to receive printed form, the Company will upon his/her request send the printed form to him/her free of charge.

Arrangements with Non-registered Shareholders

A notification of posting of Corporate Communications on the Company's website will also be sent by post to non-registered shareholders whose shares in CLP (whether or not held through a broker or custodian) are held in the Central Clearing and Settlement System and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Company ("CLP non-registered Shareholders").

CLP non-registered shareholders may request to receive Corporate Communications in (a) Electronic Form by liaising with their intermediary(ies) and providing them with their email addresses for notification purposes, if none is provided, they will be notified by post; or (b) printed form through the Share Registrars by using the Corporate Communications Request Form as provided on CLP's website.

Choice of Language and Means of Receipt of Corporate Communications

Upon publication of Corporate Communication(s) by the Company on its website, a registered shareholder/CLP non-registered shareholder who wishes to receive the relevant Corporate Communication(s) in printed form or in a language version other than his/her existing choice, may complete and submit the relevant Request Form to the Company's Registrars by post to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, or by email to <u>clp.ecom@computershare.com.hk</u>.

A registered shareholder/CLP non-registered shareholder may, at any time, change his/her choice of language or means of receipt of the Company's future Corporate Communications, free of charge, with at least 7 days written notice to the Company's Registrars by completing and submitting the relevant Request Form. The change request will apply to the next batch of Corporate Communications of the Company until such time when the shareholder ceases to hold shares in CLP or he/she notifies the Company's Registrars of any change by completing and submitting the relevant Request Form.

A shareholder's request for the printed form of future Corporate Communications will remain valid until the instruction has been revoked or superseded.

Request Form to change the choice of language or means of receipt of future Corporate Communications and/or to request the printed form is available for download below:

- + Corporate Communications Request Form (for registered shareholders)
- + Corporate Communications Request Form (for CLP non-registered shareholders)

Shareholders who have any queries regarding the above may call the Share Registrars on (852) 2862 8628 or the Company's hotline on (852) 2678 8228 from 9:00 a.m. to 5:00 p.m. (Monday to Friday, excluding Hong Kong public holidays) or email to cosec@clp.com.hk.

Actionable Corporate Communications

Actionable Corporate Communications will be sent by post to the holders of CLP securities individually.

"Actionable Corporate Communications" (as defined under the Listing Rules) are any corporate communications that seek instructions from shareholders on how they wish to exercise their rights or make an election. They include: a) Election forms in connection with a dividend payment; b) Excess application forms in connection with a rights issue or open offer; c) Application forms for assured entitlement under an open offer; d) Blue application forms for a preferential offering; e) Pink application forms for employee reserved shares; f) Acceptance forms in connection with takeovers, mergers and share buy-backs; and g) Provisional allotment letters in connection with a rights issue. Please note that it does not include a notice of meeting or a proxy form.

Future Changes

Our current arrangements regarding the dissemination of Corporate Communications and Actionable Corporate Communications are expected to be revised in the future as and when enabling laws are put in place which enable Hong Kong incorporated companies to adopt the paperless listing regime which is being implemented by the Hong Kong Stock Exchange. As and when the arrangements are revised, shareholders will be advised.

Personal Information Collection Statement

Please refer to CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at https://www.clpgroup.com/en/pages/privacy.html for further details of how CLP shall process and protect personal data of its shareholders that have been submitted to CLP for the purpose of their Corporate Communications requests and of their respective rights.