

CLP Holdings 2017 Interim Results Analyst Briefing

7 August 2017

Energy for Brighter Tomorrows

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Agenda



Focus • Delivery • Growth

New SoC lays strong foundation for future investment

- Dependable performance in Hong Kong
- Challenging market conditions in Mainland China and Australia
- Focus
 Delivery
 Growth strategy continues to position us to actively address evolving market trends and the energy transition
- Strong financial structure



Satisfactory performance in challenging markets - dividend increased

Earnings and Dividends	1H2017	1H2016	Change
Operating earnings (HK\$M)	5,914	6,149	4%
Total earnings (HK\$M)	5,909	6,125	470
Operating earnings per share (HK\$)	2.34	2.43	4%
Total earnings per share (HK\$)	2.34	2.42	4%
Dividends per share (HK\$)			
First interim dividend	0.59	0.57	4%
Second interim dividend	0.59	0.57	4%
Total interim dividends	1.18	1.14	4%

Operating performance

Operating Information	1H2017	1H2016	Change
Safety (Total Recordable Injury Rate)	0.26	0.13	0.13
Electricity sent out (TWh) ⁽¹⁾	38.4	38.5	0.1
Generation Capacity (GW) ⁽²⁾			
Total in Operation	22.9	21.8	1.1
Non-Carbon Emitting ⁽³⁾	4.6	4.4	0.2
Committed / Under Construction	0.8	1.4	0.6
Customer Accounts (Thousand)			
Hong Kong	2,541	2,500	1 41
Australia	2,650	2,640	10
Hong Kong local electricity sales (TWh)	15.1	15.5	2.6%
Reliability in Hong Kong (minutes lost pa) ⁽⁴⁾	1.36	1.49	8.7%



(2) Equity basis and capacity purchase arrangements

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(3) Non-carbon emitting includes wind, hydro, solar and nuclear

(4) Unplanned customer minutes lost - average of the past 36 months

Group Financial Performance Safet

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Satisfactory performance in challenging markets

НК\$М	1H2017	1H2016	Change
Revenue	43,337	38,671	12%
Operating Earnings			
Hong Kong and related activities	4,467	4,432	1%
Local electricity business	4,356	4,276	_
Hong Kong related	148	113	
Others	(37)	43	
Outside Hong Kong	1,718	2,057	16%
Mainland China	637	841	
India	242	200	
Southeast Asia and Taiwan	81	119	
Australia	758	897	
Others, net	(271)	(340)	
Operating Earnings	5,914	6,149	4%
Items affecting comparability [#]	(5)	(24)	
Total Earnings	5,909	6,125	4%

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Items affecting comparability in 1H2017 primarily include revaluation losses on investment properties.

1H2016 mainly represented revaluation losses on investment properties and reversal of over-provision of capital gain tax

Adjusted Current Operating Income (ACOI)

НК\$М	1H2017	1H2016	Change
Operating Earnings (Attributable to CLP)	5,914	6,149	4%
Exclude:			
Fair value adjustments	(206)	61	
Net finance costs #	(1,155)	(1,142)	
Income tax expense	(1,337)	(1,424)	
Non-controlling interests	(420)	(423)	
ACOI	9,032	9,077	-

[#] Included the distribution to perpetual capital securities holders

Adjusted Current Operating Income or ACOI

 ACOI equals EBIT excluding items affecting comparability and fair value adjustments, and includes Group's share in net earnings from joint ventures and associates

Fair value adjustments

 Predominantly energy derivative contracts in EnergyAustralia reflecting a significant increase in wholesale prices

Net finance costs

- Unfavourable fair value movements of financial instruments
- Offset by lower debt balance in Australia and India, and less bank charges

Income tax expense

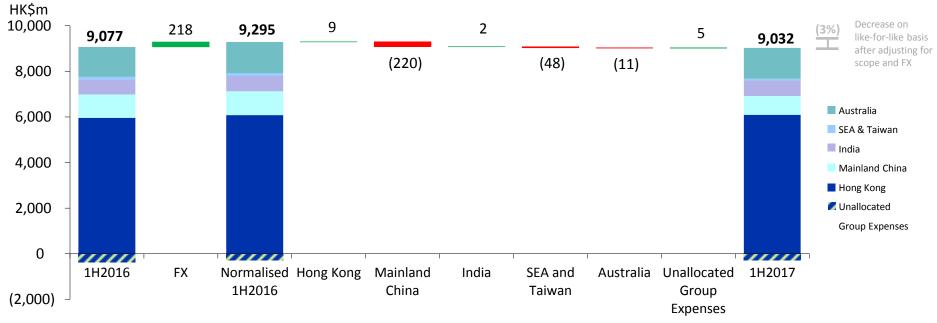
Decrease in line with decrease in operating profits

Non-controlling interests

CSG's 30% share of CAPCO

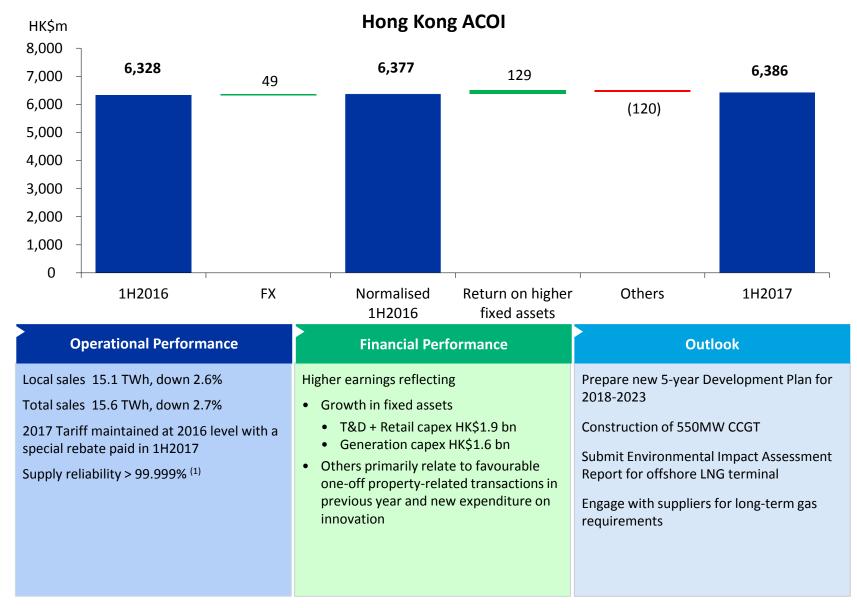
Adjusted Current Operating Income (ACOI)

HK\$M	1H2017	1H2016	
Hong Kong and related activities	6,386	6,328	Reliable performance and ongoing capital investments
Mainland China	820	1,029	Higher earnings from non-carbon but lower from coal
India	681	648	Stable asset performance
Southeast Asia and Taiwan	79	118	High coal cost and lower energy tariff at Ho-Ping
Australia	1,350	1,317	Challenging wholesale conditions offset strength in retail
Unallocated Group expenses	(284)	(363)	Stable cost control and exchange benefits
Total	9,032	9,077	No change (or -3% normalised for scope and FX)



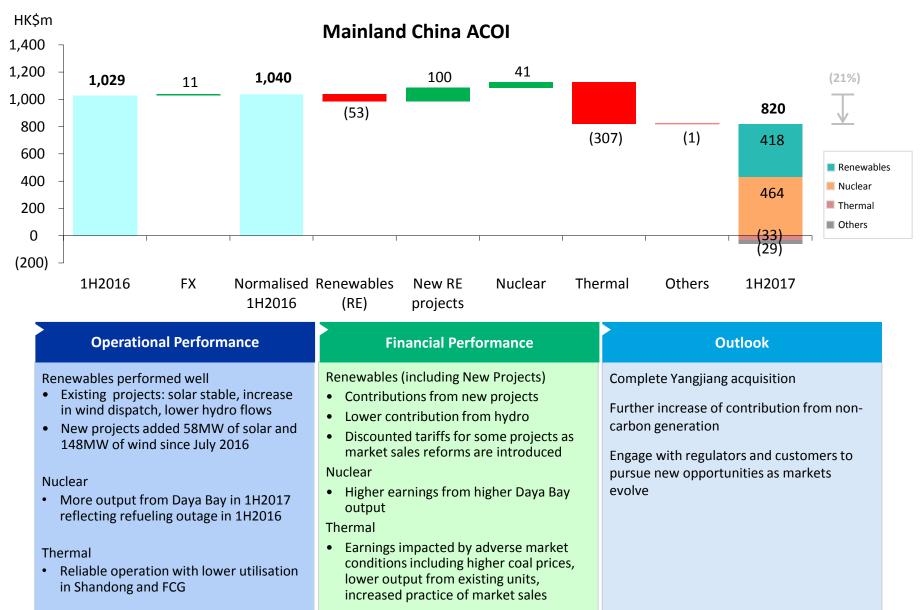
Performance by Business Units

Dependable performance and new opportunities in Hong Kong



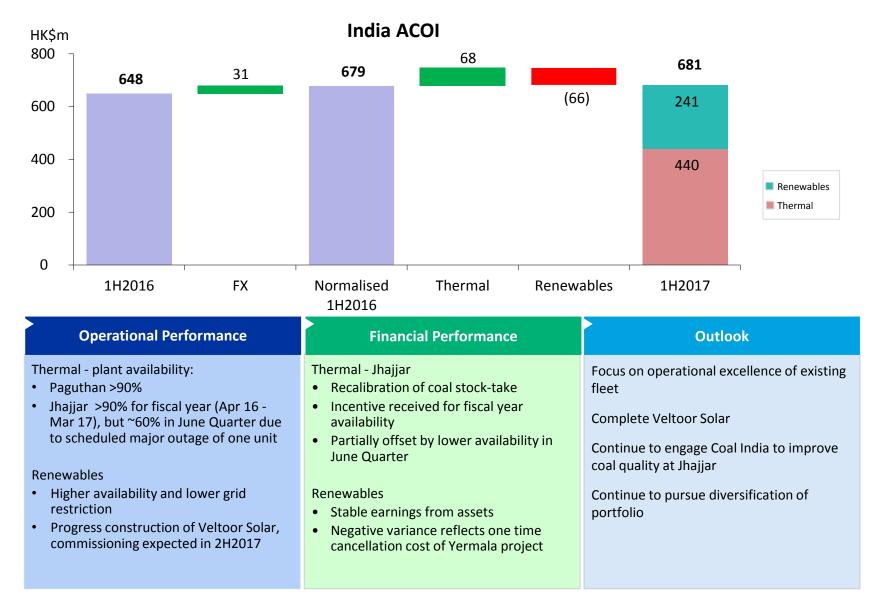
CLP (1) Supply reliability based on average unplanned customer minutes lost per year

Higher earnings from non-carbon assets & lower from coal assets

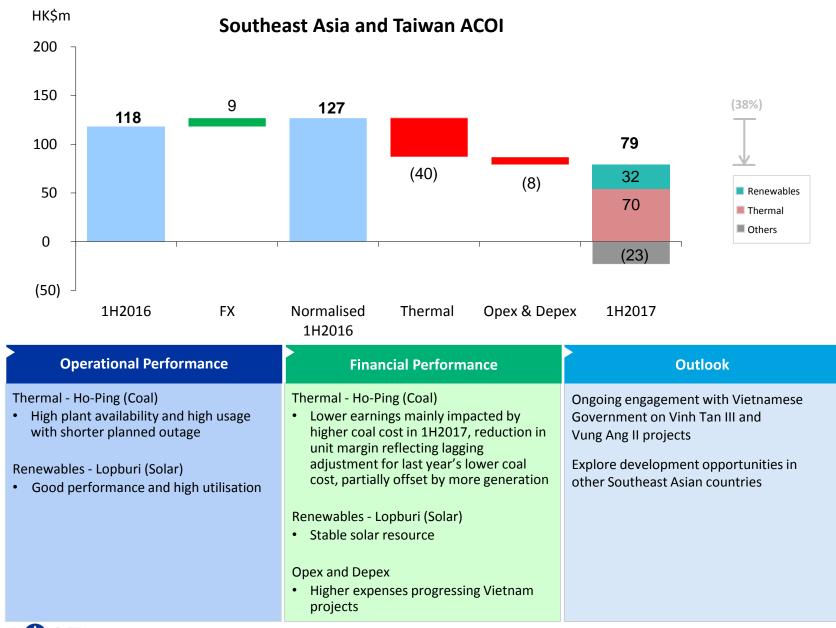


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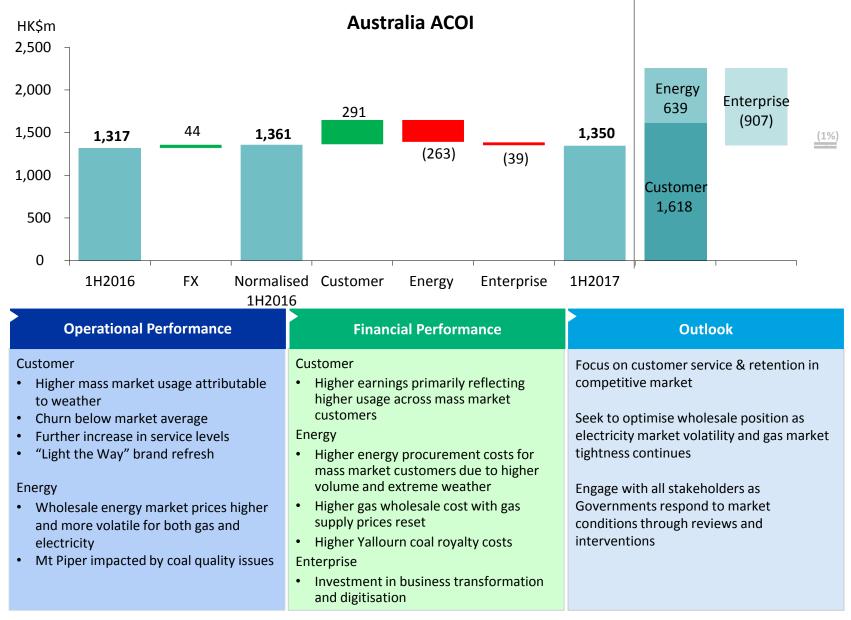
Reliable operations across the portfolio



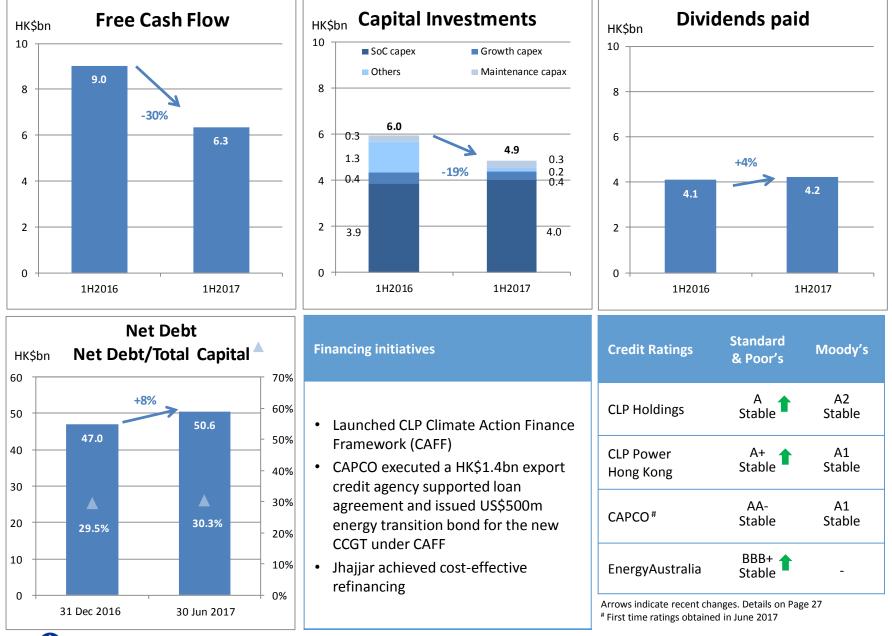
Steady operational performance in Southeast Asia and Taiwan



Challenging Energy wholesale conditions offset strength in Customer



Working capital increases drive reduction in FCF



Outlook

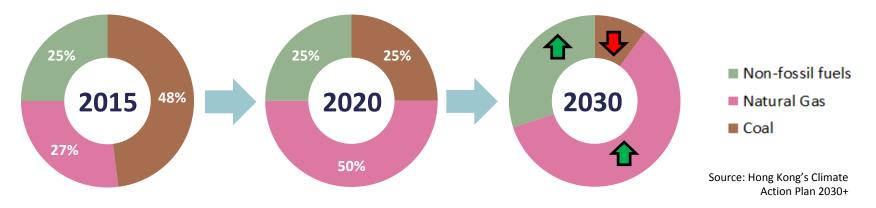
New SoC lays stable foundation for the Hong Kong business to 2033

Hong Kong – New Scheme of Control (SoC)

- New Hong Kong SoC secured for a further 15 years
 - ✓ Fixed term from 1 October 2018 to 31 December 2033
 - ✓ 8% return on average net fixed assets
 - Fuel cost adjustment to be revised more frequently
 - Enhanced incentive schemes around operational performance, energy saving and renewable energy
- Continuing investment as Hong Kong grows and transitions to a low carbon economy

Hong Kong Climate Action Plan 2030+

Hong Kong's Climate Action Plan 2030+ outlines HKSAR Government's ambition for changes in fuel mix...



... requiring investments for gas generation and infrastructure to meet the energy security, environmental and growth objectives for Hong Kong



New initiatives under new SoC

- Promoting renewable energy development
 - ✓ Feed-in-Tariff
 - Renewable Energy Certificates
 - Connection of renewable energy systems to the grid
- Energy saving incentive scheme
 - Energy audits, energy saving, new Eco-Building Fund, Community Energy Saving Fund and demand response
- Incentive and Penalty scheme for operational performance
 - Supply reliability, operational efficiency, customer services and grid supply restoration



Transition to a low carbon economy

Market Status	Our response
 Hong Kong Regulatory clarity and certainty Clear Climate Action Plan 2030+ 	 Concluded new SoC to 2033 Invest to meet policy objectives Balance cost, environmental performance and reliability
 Mainland China Extensive power market reforms with clear direction for energy transition Slower demand growth 	 Maintain diversified portfolio Capture opportunities in renewables and nuclear
 Australia Energy policy under review Market volatility and rising energy costs 	 Focus on excellence in customer products and services supported by diversified portfolio Contracting for renewable energy Work with Governments, regulators and customers to address the energy trilemma
	and will continue to participate in the

energy transition pathways chosen by the stakeholders of the respective markets where we operate

Looking forward

India

Exploring renewables and other growth opportunities along the energy supply chain

Southeast Asia and Taiwan

Steady operations for existing projects Continue to progress opportunities in Vietnam

Australia

Focus on customers, energy transition and value restoration in a challenging and volatile market

Mainland China

Challenging environment particularly for coal generation. Continue to invest in nuclear and renewables

Hong Kong

New 15-year SoC provides certainty to invest for energy transition and to meet changing customer needs



Questions and Answers

Huai'an Solar Power Station, Jiangsu, China



CLP Group – Financial Obligations at a Glance

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	30 Jun 2017	31 Dec 2016
HONG KONG	HK\$M	HK\$M
Total borrowings of CLPH, CLP Power Hong Kong, CAPCO & PSDC	40,685	38,013
Minus: Bank balances and liquid funds	(1,230)	(2,683)
Net Debt	39,455	35,330
OUTSIDE HONG KONG		
Total borrowings of EnergyAustralia, India and Mainland China subsidiaries (non-recourse to CLPH)	13,263	13,633
Minus: Bank balance and liquid funds	(2,125)	(1,984)
Net debt	11,138	11,649
CONSOLIDATED total borrowings of CLP Group	53,948	51,646
Minus: Consolidated bank balance and liquid funds	(3,355)	(4,667)
Consolidated Net debt	50,593	46,979
Total Debt/Total Capital	31.7%	31.5%
Net Debt/Total Capital	30.3%	29.5%

Increase in net debt amount and net debt/total capital mainly related to additional loans supporting capital expenditure for long term growth

CLP Group – Credit Ratings

		oldings Aoody's		Power Moody's	_	APCO Moody's	EnergyAustralia S&P
Long term Rating							
Foreign Currency Outlook	A 🕇 Stable	A2 Stable	A+ 🕇 Stable	A1 Stable	AA- Stable	A1 Stable	BBB+ 🕇
Local Currency Outlook	A 🕇 Stable	A2 Stable	A+ ↑ Stable	A1 Stable	AA- Stable	A1 Stable	BBB+ 🕇 Stable
Short term Rating							
Foreign Currency Local Currency	A-1 A-1	P-1 P-1	A-1 A-1	P-1 P-1	A-1+ A-1+		-

Arrows indicate recent changes. In 2017, S&P upgraded the ratings of CLPH, CLP Power Hong Kong and EnergyAustralia to A (from A-), A+ (from A) and BBB+ (from BBB) respectively. CAPCO received AA- and A1 from S&P and Moody's respectively for the first time

CLP Group – Highlights of Financing Activities

CLP Holdings

- Ample liquidity with undrawn facilities of HK\$8.8bn and HK\$961m cash as at 30 June 2017
- Adequate funding commitments obtained for settlement of prospective acquisition of 17% equity stake in Yangjiang project
- CLP Climate Action Finance Framework was established to facilitate the arrangement of socially responsible and sustainable financings (e.g. green/new energy bonds and energy transition/emission reduction bonds) by CLP Group business units and represents a significant step towards achieving the goals set out in our Climate Vision 2050

CLP Power Hong Kong

• New financing obtained at cost effective interest rates. CLP Power Hong Kong arranged HK\$1.3bn three-year bank loan facilities and a HK\$300m 15-year private placement bond under Medium Term Note (MTN) Programme

CAPCO

- Financing for CCGT project was completed with HK\$1.4 bn 15-year export credit agency supported loan and HK\$4.3bn five-year commercial loan. In July 2017, CAPCO issued US\$500m (HK\$3.9bn) 10-year fixed rate Energy Transition Bond under a newly established CLP Climate Action Finance Framework and MTN Programme to refinance a majority portion of the commercial loan for CCGT project
- MTN Programme established for the first time which carries AA-/A1 credit ratings from S&P/Moody's and allows bonds issuance up to US\$2bn

Mainland China

Continued financing at competitive terms. Tapping from diversified resources including offshore RMB bank facilities

India

• Lower interest margins after successful refinancing and negotiation with lenders. Jhajjar Power Limited issued INR2.7 bn (HK\$326m) five and six-year corporate bonds to refinance an existing U.S. dollar loan

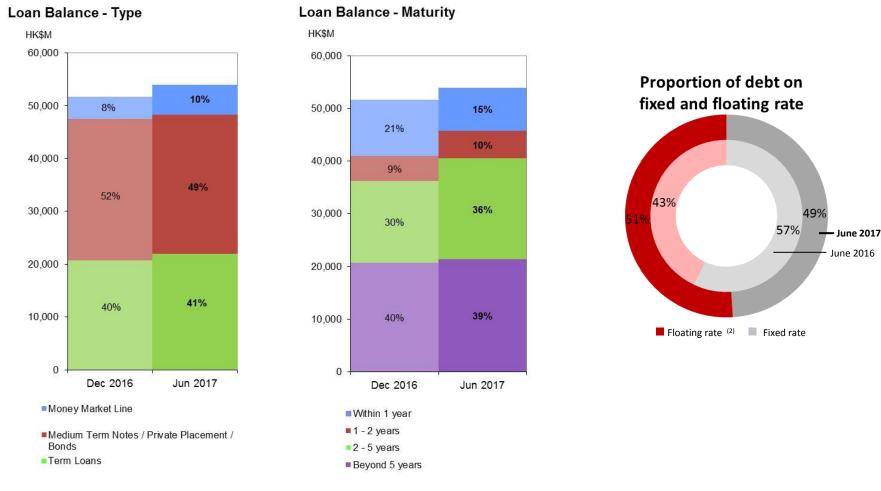
EnergyAustralia

• Stronger balance sheet and greater financing flexibility upon continued deleveraging





CLP Group – Loan Balances by Type and Maturity



- 1) The maturity of revolving loans is in accordance with the maturity dates of the respective facilities instead of the current loan drawdown tenors
- 2) For floating rate borrowings, if assuming 1% increase in interest rate and based on outstanding debt balance as at 30 June 2017, the additional interest payment is around HK\$276m per annum

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June 2016

CLP Group – Reconciliation of Operating Earnings and ACOI

нк\$м	Hong Kong	Mainland China	India	SEA & Taiwan	Australia	Unallocated Items	Group total
2017 Interim results							
Operating earnings	4,467	637	242	81	758	(271)	5,914
Add back							
Non-controlling interests	412	9	(1)	-	-	-	420
Net finance costs/(income)	* 675	110	332	(2)	53	(13)	1,155
Income tax expense	840	64	108	-	325	-	1,337
Fair value adjustments #	(8)	-	-	-	214	-	206
ACOI	6,386	820	681	79	1,350	(284)	9,032
2016 Interim results							
Operating earnings	4,432	841	200	119	897	(340)	6,149
Add back							
Non-controlling interests	407	16	-	-	-	-	423
Net finance costs/(income)	* 609	86	358	(1)	113	(23)	1,142
Income tax expense	876	86	90	-	372	-	1,424
Fair value adjustments #	4	-	-	-	(65)	-	(61)
ACOI	6,328	1,029	648	118	1,317	(363)	9,077

CLP Group – Cash Flow and Financial Structure

нк\$м	1H2017	1H2016
Cash Flow		
EBITDAF	12,600	12,301
Less: Items affecting comparability	5	107
Recurring EBITDAF	12,605	12,408
Less: Movement in SoC items	(1,756)	124
Less: Movement in working capital & others	(3,862)	(3,037)
Funds from operations	6,987	9,495
Less: Tax paid	(581)	(557)
Less: Net finance costs paid	(1,126)	(1,178)
Less: Maintenance capex	(314)	(301)
Add: Dividends from joint ventures & an associate	1,379	1,579
Free Cash Flow	6,345	9,038
Capital Investments ⁽¹⁾		
• SoC capex ⁽²⁾	4,016	3,886
• Growth capex ⁽²⁾	364	439
• Maintenance capex ⁽²⁾	314	301
• Others ⁽³⁾	164	1,341
Total	4,858	5,967
Dividend paid	4,245	4,093
End of period	30 Jun 2017	31 Dec 2016
Net Debt ⁽⁴⁾ (HK\$M)	50,593	46,979
Net Debt/Total Capital (%)	30.3%	29.5%

Cash Flow

 Free cash flow decreased by HK\$2.7 billion primarily due to decrease in inflows from SoC and unfavourable working capital movements in Australia

Capital Investments

- HK\$4.0 billion SoC capex on cash basis related to enhancing transmission and distribution networks, generation and customer services in Hong Kong
- Growth capex mainly related to our renewable projects in Mainland China
- Maintenance capex mainly represented capital expenditure on existing power plants in Australia

Net Debt/Total Capital

- Increase in net debt amount and net debt/total capital mainly related to additional loans supporting capital expenditure for long term growth
- Capital investments include fixed assets, leasehold land and land use rights, investment properties, intangible assets and investments in and advances to joint ventures and associates
- (2) Capital expenditure on fixed assets and leasehold land and land use rights are further analysed into
 - SoC capex capital expenditure related to the SoC business
 - Growth capex capital expenditure for additional generation capacity
 - Maintenance capex capital expenditure other than the above
- (3) Capital investments on investment properties and intangibles assets and investments in and advances to joint ventures and associates
- (4) Net of bank balance, cash and other liquid funds

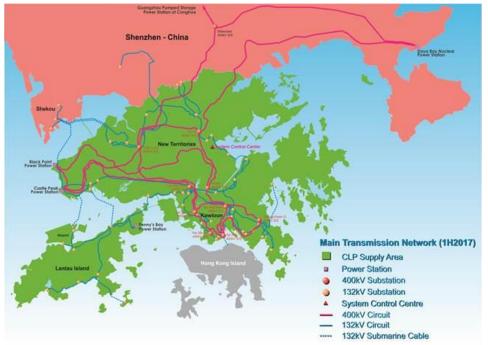
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Hong Kong – Growing Business Scale

Generation	Transmission	Distribution	Retail
8,913 MW of installed capacity	> 15,400 km of transmission and high voltage distribution lines	231 primary and > 14,300 secondary substations	15,115 GWh sold and 2.54 million customer accounts

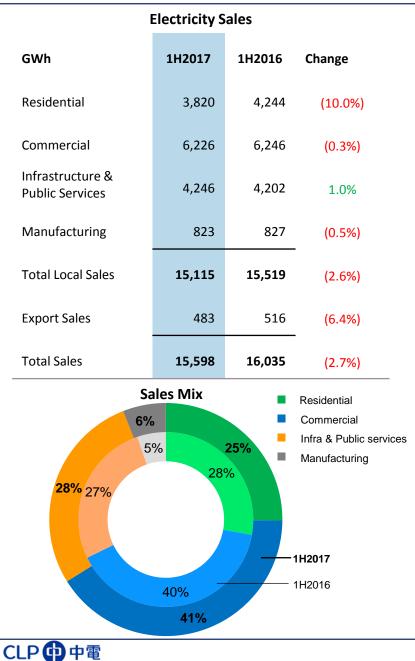
During 1H2017:

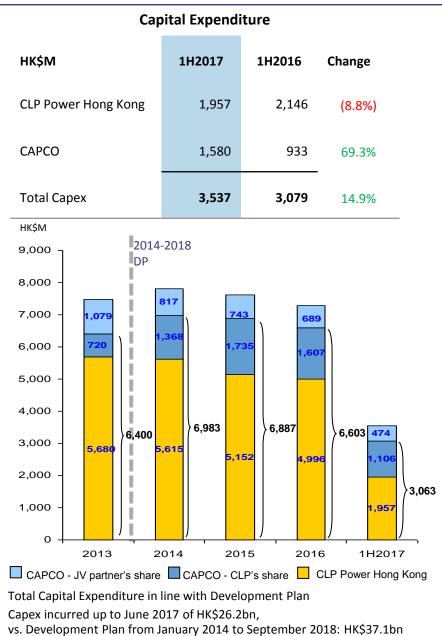
- Local electricity sales decreased 2.6% to 15,115 GWh as compared with 1H2016
- No. of customer accounts increased by 41k to 2,541k as compared with 1H2016
- Major infrastructure projects ongoing
- Construction of a new 550MW gas-fired generation unit at Black Point Power Station in progress with the main civil works commenced in July
- Commissioned a new 132kV substation to provide a power supply to the new border control point at Heung Yuen Wai in the northeast of Hong Kong and developments in nearby areas
- Over 140 km of new transmission and high voltage distribution lines & over 80 new substations added
- Opened a Smart Energy Experience Centre and launched a revamped mobile app to enhance customer engagement



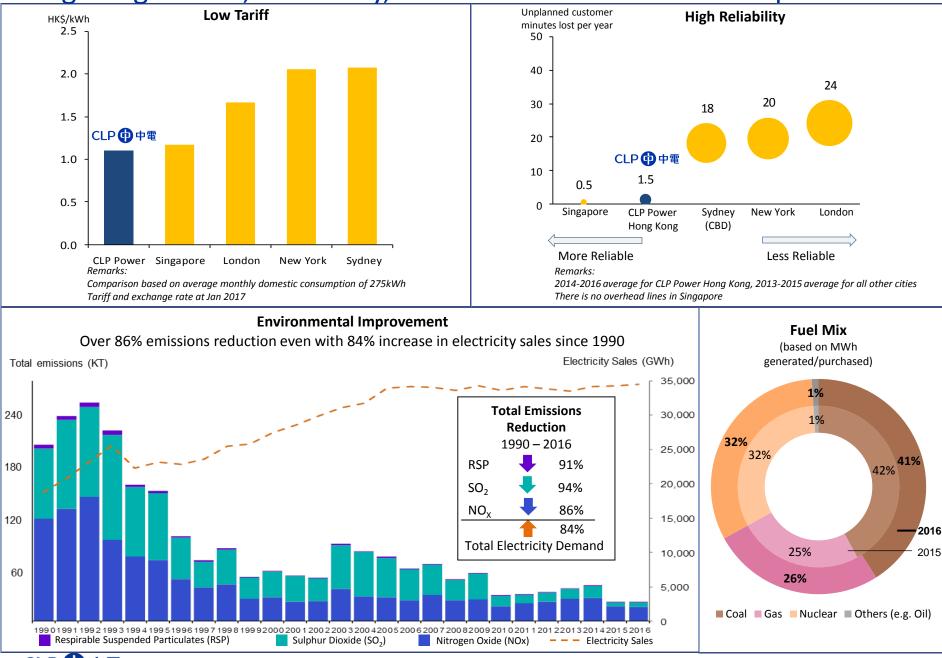
We generate, transmit and distribute electricity to over 80% of Hong Kong's population in Kowloon, the New Territories and on Lantau Island

Hong Kong – Electricity Sales and Capex

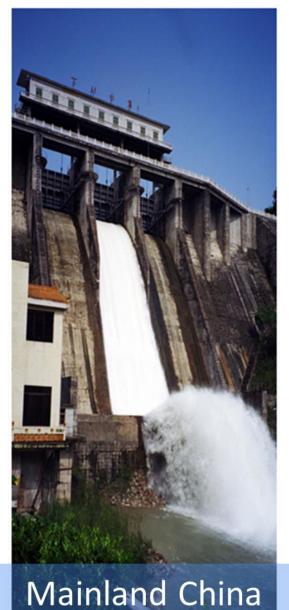




Hong Kong – Tariff, Reliability, Fuel Mix & Environmental Improvement



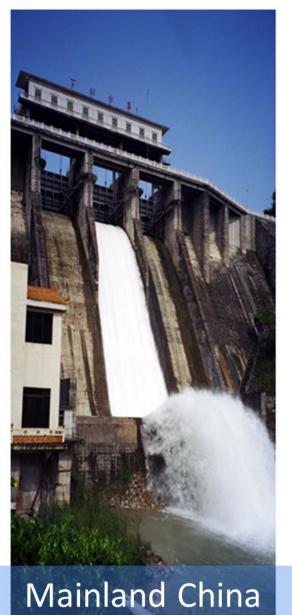
Mainland China – Financials (HK\$)



НК\$М	Operating/	Total Earnings	ACOI		
	1H2017	1H2016	1H2017	1H2016	
Renewable	262	233	418	386	
- Wind	161	111	215	145	
- Hydro	42	71	109	169	
- Solar	59	51	94	72	
Nuclear	441	401	464	422	
Thermal	(35)	273	(33)	287	
- Shandong	2	169	3	179	
- Guohua	13	100	14	103	
- Fangchenggang	(50)	4	(50)	5	
Operating expenditure	(59)	(51)	(57)	(51)	
Earnings from operations	609	856	792	1,044	
Development expenditure	(1)	(6)	(1)	(6)	
RMB exchange gain/(loss)	29	(9)	29	(9)	
Operating earnings /ACOI	637	841	820	1,029	
Reversal of over-provision on capital gain tax	-	83			
Total earnings	637	924			

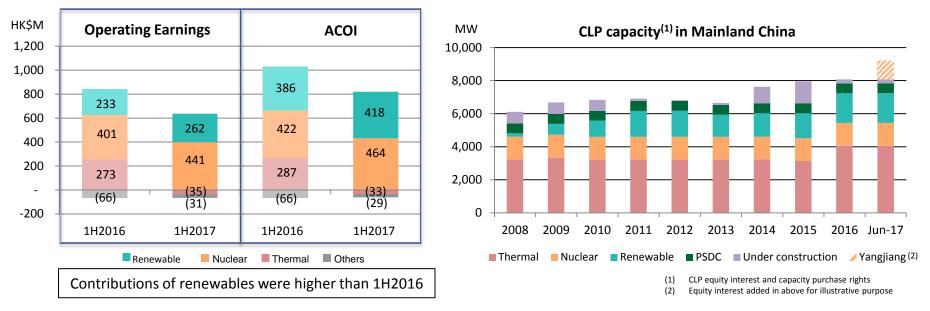
The average foreign exchange rates used to convert Mainland China Segment earnings to Hong Kong dollars are 1.18594 for 1H2016 and 1.13518 for 1H2017. Note that in the ACOI variance analysis presented in the body of the presentation 1H2016 earnings are adjusted for changes in scope and foreign exchange before period on period variance in underlying performance is illustrated.

Mainland China – Financials (Local Currency)



RMB'M	Operating/Total Earnings		ACOI	
	1H2017	1H2016	1H2017	1H2016
Renewable	231	197	368	325
- Wind	142	94	189	122
- Hydro	37	60	96	142
- Solar	52	43	83	61
Nuclear	388	338	409	356
Thermal	(31)	230	(29)	242
- Shandong	2	143	3	151
- Guohua	11	84	12	87
- Fangchenggang	(44)	3	(44)	4
Operating expenditure	(52)	(43)	(50)	(43)
Earnings from operations	536	722	698	880
Development expenditure	(1)	(5)	(1)	(5)
Operating earnings /ACOI	535	717	697	875
Reversal of over-provision on capital gain tax	-	70		
Total earnings	535	787		

Mainland China – Renewables and Generation



- Mainland China remains a primary growth market for CLP
- Government support for a reduction in carbon intensity within the Five Year Plan, Power Sector Reform and from COP21 provides strong impetus to investors such as CLP to make selective investments in renewables and nuclear
- Our focus on development of non-fossil fuel generation means we are well-positioned to capitalise on these opportunities
- In 1H2017, CLP has commenced commercial operation of Huai'an Solar (13MW, Jun) in Jiangsu
- CLP has committed to or commenced construction of the following projects
 - Laiwu II Wind (49.5MW) and CLP Laizhou II Wind (49.5MW) in Shandong, Sandu II Wind (99MW) in Guizhou and Lingyuan Solar (17MW) in Liaoning
- In November 2016, CLP has entered into a Conditional Equity Transfer Agreement with CGN Power to acquire a 17% equity stake in Yangjiang Nuclear, the transaction is targeted to be completed in the coming months

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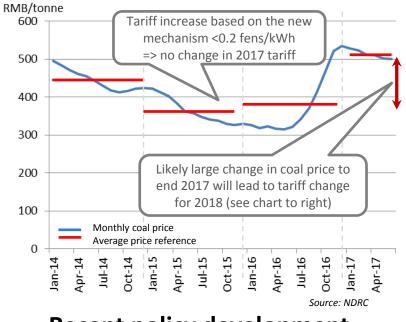
Mainland China – Yangjiang Nuclear

- On 30 November 2016, CLP entered into a conditional equity transfer agreement to acquire a 17% interest in 6,516 MW Yangjiang nuclear facility in Guangdong (1,108 equity MW)
- Aligned with our long term "Focus Delivery Growth" strategy
- Close to major load centres in Guangdong
- Safe, reliable and economic second generation nuclear facility with four out of six units operational
- Earnings accretive from Completion (equity accounting) and financed using existing internal resources and third party debt
- Purchase Consideration
 - RMB5.0 billion (around HK\$5.7 billion) plus audited completion payment
 - CLP total Investment : Approximately RMB7.0 billion (around HK\$8.0 billion) to full COD of 6 Units by 2019
- Project schedule
 - Operational : Units 1, 2, 3 & 4
 - Under Construction: Units 5 & 6
- Awaiting approval from Mainland's regulatory authority
- Completion of transaction targeted in the coming months CLP 中電



Mainland China – Market updates

NDRC Coal Price Index

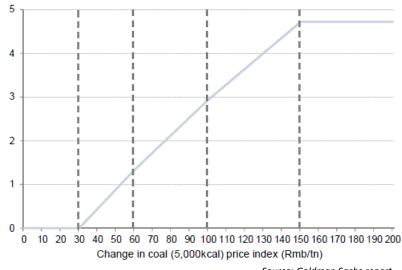


Recent policy development

- Green certificates issuance
- Carbon trading
- Ban on coal imports at certain ports
- Increase on grid coal-fired tariff by cancelling or reducing Government charges
- Open-up the power market by increasing market bidding of coal-fired power
- Announcement of 7th Batch of Renewable Subsidy
- Minimum utilisation hours for nuclear power

Tariff setting mechanism

Changes to on-grid coal-fired power tariff (Rmb cent/kWh)



Source: Goldman Sachs report

- In December 2015, NDRC announced a new fuel cost pass through policy for power producers
- Annual adjustment on power tariff based on the average coal price index in the preceding year on a tiered structure
 - If coal price increase less than RMB30/ton, there would be no fuel cost pass through
 - If coal price increase between RMB30-150, fuel cost will be passed through based on different pass through factors
 - If coal price increase more than RMB150/ton, that portion will not have any pass through
- Minimum tariff change threshold: If the calculated tariff change in a given cycle (one year) is below 0.2 fens/kWh, the tariff change would be postponed from the current cycle to the next cycle

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India - Financials

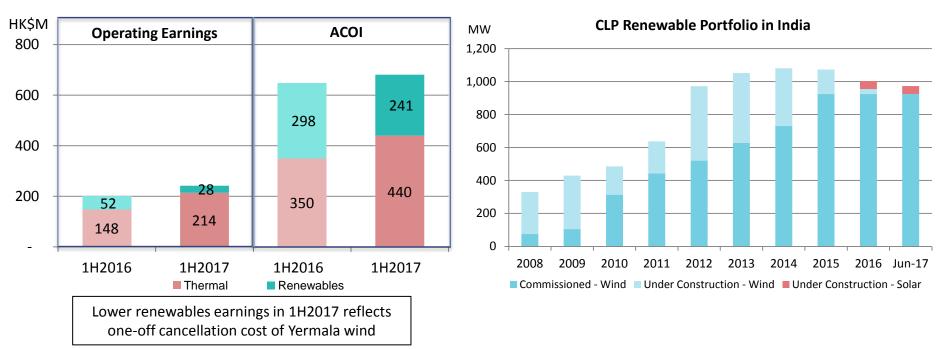
India

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	н	κ\$	Local Currency			
	1H2017 1H2016		1H2017	1H2016		
	HK\$M	HK\$M	INR'M	INR'M		
ACOI						
Thermal (Jhajjar)	284	235	2,391	2,037		
Thermal (Paguthan)	156	115	1,313	997		
Renewables	241	298	2,029	2,584		
Total	681	648	5,733	5,618		
Operating earnings						
Thermal (Jhajjar)	94	51	791	442		
Thermal (Paguthan)	120	97	1,010	841		
Renewables	28	52	236	451		
Total	242	200	2,037	1,734		

The average foreign exchange rates used to convert Indian Segment earnings to Hong Kong dollars are 0.11534 for 1H2016 and 0.11878 for 1H2017. Note that in the ACOI variance analysis presented in the body of the presentation 1H2016 earnings are adjusted for changes in scope and foreign exchange before period on period variance in underlying performance is illustrated.

India - Renewable Generation



- We are one of the largest foreign investors in the power sector, and one of the largest developers of wind power in India
- The renewable generation portfolio in India has been diversified with our first solar project Veltoor targeted commissioning in second half of 2017. Lower wind capacity over 2016 and 1H2017 reflects the cancellation of the Yermala project
- India's economic growth has softened recently, which has had a negative impact on power demand. However, we remain confident of the long-term prospects of India's power industry
- We will continue our prudent approach in exploring new opportunities in renewable areas in support of India's goal of increasing the share of its clean electricity supply and look for growth opportunities along the energy supply chain

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Southeast Asia & Taiwan – Financials

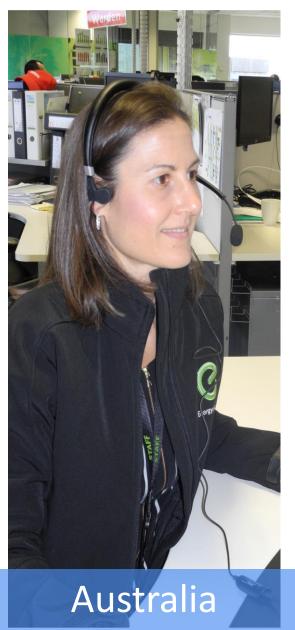


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	H	K\$	Local Currency		
	1H2017 1H2016		1H2017	1H2016	
	HK\$M	HK\$M	М	м	
ACOI					
Thermal	70	102	NT\$276	NT\$431	
Renewables	32	31	THB143	THB141	
Operating expenditure	(9)	(6)	-	-	
Development expenditure	(14)	(9)	-	-	
Total	79	118			
Operating earnings					
Thermal	70	102	NT\$276	NT\$431	
Renewables	32	31	THB143	THB141	
Operating expenditure	(9)	(6)	-	-	
Development expenditure	(12)	(8)	-	-	
Total	81	119			

The average foreign exchange rates used to convert SEA & Taiwan Segment earnings to Hong Kong dollars are 0.2192 and 0.2376 for 1H2016 and 0.2251 and 0.2547 for 1H2017 for Thai Baht and New Taiwan Dollars respectively. Note that in the ACOI variance analysis presented in the body of the presentation 1H2016 earnings are adjusted for changes in scope and foreign exchange before period on period variance in underlying performance is illustrated

Australia – Financials



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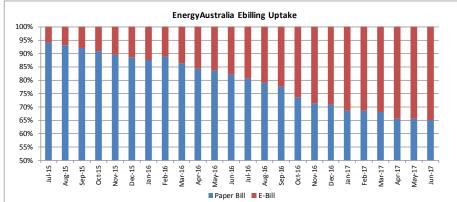
	н	<\$	Local C	urrency
	1H2017	1H2016	1H2017	1H2016
	HK\$M	HK\$M	A\$M	A\$M
EBITDAF	1,955	1,907	331	334
Depreciation & Amortisation	(605)	(590)	(102)	(103)
ACOI				
Customer (Retail)	1,618	1,285	274	225
Energy (Wholesale)	639	874	109	153
Enterprise (Corporate)	(907)	(842)	(154)	(147)
Total	1,350	1,317	229	231
Fair value adjustments ⁽¹⁾	(214)	65	(36)	11
Net finance costs	(53)	(113)	(9)	(20)
Income tax expense	(325)	(372)	(55)	(65)
Operating/Total earnings	758	897	129	157

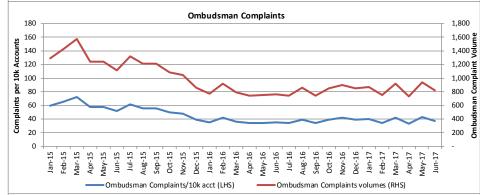
(1) Fair value loss in the current period is mainly driven by significant increases in wholesale prices which has favourably impacted the contracts to buy energy including our windfarm offtake contracts, however adversely impacted our contracts to sell energy, together with roll-off of energy contracts. A gain was recorded in prior period as a result of close-out of certain energy contracts.

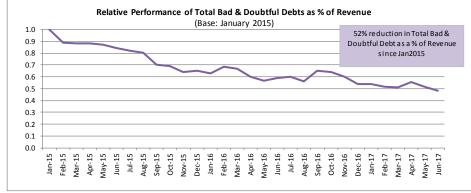
The average foreign exchange rates used to convert Australian Segment earnings to Hong Kong dollars are 5.7131 for 1H2016 and 5.8977 for 1H2017. Note that in the ACOI variance analysis presented in the body of the presentation 1H2016 earnings are adjusted for changes in scope and foreign exchange before period on period variance in underlying performance is illustrated.

Australia – Customer Operations

Improved Customer Experience and Reduced Costs



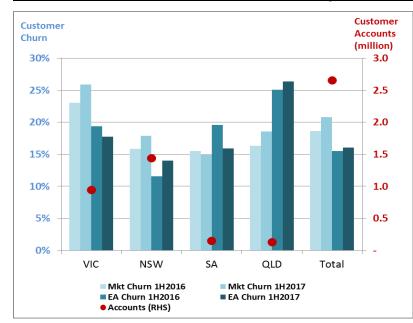




- While the retail environment remains competitive, focus has been on improving customer experience and reducing costs.
- Ombudsman complaints and Net Promoter score continue to be a focus, particularly against rising concern among customers relating to energy affordability and price.
- Successful transition of a significant proportion of customer service to the newly established centre in Manila, and closure of the Mill Park centre in Australia.
- Digitisation of activities continue with significant progress on electronic billing and webchat.
- Total Bad and Doubtful Debt as a % of Revenue has continued to improve as a result of significant advancement in debtor management and collections.
- Initiated programs to further reduce costs and increase our ability to respond to changing customer demands.
- With increasing energy price pressures on Australian households, EnergyAustralia announced A\$10m increase to its Hardship Program to provide more support to its Vulnerable customers.

Australia – Customer Operations

Customer Account numbers (1000)		1H201	7		1H2016			
Customer Account numbers ('000)	Electricity	Gas	Т	otal	Electricity	Ga	S	Total
Mass Market	1,758.3	1,758.3 876.5		6.5 2,634.8		848	848.1 2,62	
Commercial & Industrial	15.1	15.1 0.5		5 15.5		0.4	4	17.4
Total Account Numbers	1,773.4	1,773.4 877.0		650.4	1,791.6	848	.5	2,640.2
Weighted Average Mass Market ⁽¹⁾	1,754.9	1,754.9 865.8		620.7	1,775.9	846	5.0	2,621.9
Sales Volumes and Revenue		1H2017			1H2016			
Sales volumes and Revenue	Electricity (TWh)	Gas (PJ)		Electricity (TWh)	(Gas (PJ)
Mass Market	5.4		15.3		5.2		14.1	
Commercial & Industrial	4.0		11.2		4.9		15.5	
Total Sales Volume	9.5		26.5		10.1			29.6
Sales Revenue (A\$m)	2,003.2	2	473.7	7	1,911.7	,		459.5



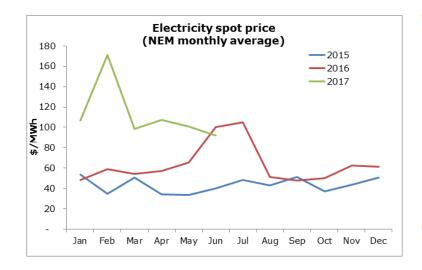
- Mass Market Customer accounts have increased despite strong competition in the retail market
- Decreased sales volume driven by lower sales to lower margin Commercial & Industrial customers
- EnergyAustralia continues to have below market churn rates (blended across electricity and gas) in the key states of Victoria and New South Wales

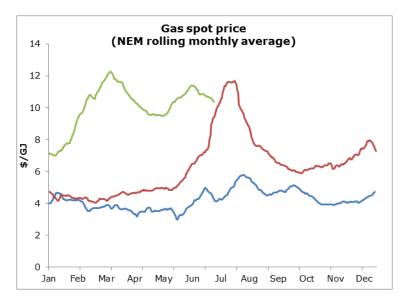
¹Weighted Average Mass Market is the average accounts of our mass market customer base during the year



Note: Individual items and totals are rounded to the nearest appropriate number. Some totals may not add down the page due to rounding of individual components

Australia – Wholesale Market Conditions





- High wholesale prices and volatility in 1H2017
 - Baseload reduction with Hazelwood exit
 - High peak demand events in NSW and QLD from extreme weather
 - More gas powered generation at high gas fuel cost
 - New renewable energy capacity
- Government action targeting reliability, affordability and lower emissions
 - Interventions in SA and QLD
 - Restrictions on LNG exports to counter domestic shortages
 - Snowy Hydro expansion proposal
 - Potential for further regulatory change from industry reviews including from Australia's chief Scientist Dr Alan Finkel
- In the short term prices are likely to remain high and volatile pending increased investment certainty

CLP Group – Generation Portfolio – 30 Jun 2017

18,608 Equity MW and 5,159MW Capacity Purchase (total 23,768MW)

-	-			-	-		-			
AUSTRALIA	total	4,966	5MW*				HQNG KONG	total	7,4831	NW
Operational			1				Operational			
Yallourn	1,480 /	/ 1,480	(c)				Castle Peak	4,108	/ 4,108*	(c)
Mount Piper	1,400 /	/ 1,400	(c)	€~~			Black Point	2,525 /	/ 2,525*	(g)
Hallett	203 /	/ 203	(g)				Penny's Bay	300 /	/ 300*	(d
Ecogen	966 /	/ 966*	(g)				Under Construction/ Co	ommitted		
Tallawarra	420 /	/ 420	(g)		Mainland		Black Point - D1 ^(a)	550	/ 550*	(g)
Wind Projects	602 /	/ 494*	(w)		China					
Wilga Park	16 /	/3	(g)	India	•	Taiwan	MAINLAND CHINA	total	8,086*	MV
					Hong Thailand Kong		Operational		-	
INDIA	total	2,948	8 MW				Daya Bay ^(b)	1,968 /	/ 1,380*	(n)
Operational			1				Pumped Storage	1,200	/ 600*	(h)
Jhajjar	1,320 /		(c)				Fangchenggang I & II	2,580	/ 1,806	(c)
Paguthan	655 /	/ 655	(g)				SZPC	3,060		(c)
Wind Projects		/ 924	(w)	0		the free of the	Guohua & Shenmu		/ 1,350	(c)
Under Constructio	n/ Committe	<u>:d</u>	1		and the second		Hydro Projects		/ 489	(h)
Solar Project #	100 /	/ 49	(s)	· · · · · · · · · · · · · · · · · · ·		and the second	Wind Projects	1,331		(w)
				7			CGN Wind	1,993		(w
TAIWAN	total	264	мw	,			Solar Projects #		/ 234	` (s)
Operational			1	1 - 2			Under Construction/ Co		/ =	101
Ho-Ping	1,320 /	/ 264	(c)			Australia	Wind Projects		/ 198	(w
				-		Australia	CGN Wind	200		(w
THAILAND	total	21	мw				Solar Project #	-	/17	(s)
Operational			1				Yangjiang ^(c)		/ =-	(-)
Lopburi Solar #			1							
	63 /	/ 21	(s)				• Station Name Gross * including capacity purch	MW / CLP E	iquity MV	V
Fuel Source: (c) – co	al-fired (q)-	– gas-fired	d (w)) – wind (h) – hydro (n)	– nuclear (d) – diesel	(s) – solar	# Solar projects in AC outp			

- (a) A new gas-fired generation unit of 550MW at Black Point Power Station is targeted to be put in commercial operation before 2020.
- (b) Agreement has been reached to increase proportion of supply to Hong Kong to about 80% from 2015 to 2018, with the remainder continuing to be sold to Guangdong.
- (c) Conditional Equity Transfer Agreement was entered with CGN Power to acquire a 17% equity stake in Yangjiang Nuclear.

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ity MW and 4	461MW Capacity Purchase (total 3,538MW)	MAINLAND CHINA	total 2,050 MW
P total equit		Wind	1,080 MW 489 MW
total 494 MW		Solar	234 MW
			27 / 12
131 / 56*			69/31
66 / 33			60 / 15
113 / 113*			99 / 48
107 / 107*	Mainland	-	50 / 24
20 / 20*	China 💛 🔪		41 / 18
166 / 166*			41 / 18 50 / 22
,	•		
total 973 MW			395 / 194
	India		49 / 12
924 MW		-	49 / 12
	- Inaliano		99 / 99
			1,993 / 282
			48 / 48
			48 / 14
			50 / 50
	and the second sec		50 / 50
			99 / 99
			50 / 50
		- · ·	330/330
			129 / 110
			50 / 50
		Jinchang Solar #	85 / 43
	Wind projects (w)	Xicun I & II Solar#	84 / 84
Committed	Hydro projects (h)	Sihong Solar #	93 / 93
49 MW	Solar project (s)	Huai'an Solar #	13 / 13
100 / 49			
		Wind	230 MW
total 21 MW	Station Name Gross MW / CLP Equity MW	Solar	17 MW
	* including capacity purchase		99 / 99
63 / 21		Sandu II	
63 / 21	# Solar projects in AC output	Laiwu II	50 / 50
63 / 21			
	P total equit total 494 MW 131 / 56* 66 / 33 113 / 113* 107 / 107* 20 / 20* 166 / 166* total 973 MW 924 MW 924 MW 50 / 50 101 / 101 72 / 72 50 / 50 101 / 101 92 / 92 Committed 49 MW 100 / 49	P total equity generation portfolio tota/ 494 MW 131/56* 66/33 113/113* 107/107* 20/20* 166/166* tota/ 973 MW 924 MW 50/50 101/101 72/72 50/50 50/50 102/102 50/50 102/102 50/50 102/102 50/50 102/102 50/50 101/101 92/92 Committed 49 MW 100/49 tota/ 21 MW	P total equity generation portfolio Operational Wind Hydro total 494 MW 131 / 56* 66 / 33 113 / 113* 113 / 113* 113 / 113* 20 / 20* 166 / 166* total 973 MW Mainland China 924 MW Mainland China 50 / 50 101 / 101 72 / 72 50 / 50 101 / 101 72 / 72 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 102 / 102 50 / 50 101 / 101 92 / 92 Wind projects (w) Wind projects (w) Australia Wind solar ** Shoar project (s) Wind consplicit (w) Solar ** Hydro projects (w) <

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17 / 17

Lingyuan Solar #

CLP Group – Energy Sent Out – 1H 2017

TWh 40 **CLP 2017 Interim Generation** 35 as Sent Out* Hydro 30 2% Solar Nuclear <1%_ 25 16% Coal 20 Wind_ 61% 7% 16.7 16.2 15 Gas Others_ 14% 10.9 10.6 <1% 10 8.0 7.3 5 2.8 2.7 0.8 0.9 0 -5 1H2016 1H2017 1H2016 1H2017 1H2016 1H2017 1H2016 1H2017 1H2016 1H2017 Hong Kong Mainland China India Southeast Asia & Australia Taiwan ■ Pumped Storage ■ Nuclear ■ Coal ■ Gas ■ Wind ■ Solar ■ Hydro ■ Others

Energy Sent Out*

* Equity basis and including capacity purchase arrangements

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CLP Group – Equity MW by Fuel Mix – 30 Jun 2017

18,608 Equity MW Attributable to CLP Group

Capacity by Energy Type	Total Equity MW (a) + (b)	%	Equity MW in operation (a)	%	MW under constructic and development/ financially committed (b)	%
Coal	11,396	61%	11,396	61%	-	-
Gas	3,434	18%	3,049	16%	385	2%
Nuclear ¹	492	3%	492	3%	-	-
Diesel	210	1%	210	1%	-	-
Wind	2,267	12%	2,037	11%	229	1%
Hydro	489	3%	489	3%	-	-
Solar	321	2%	255	1%	66	<1%
Total operating	18,608	100%	17,927	96%	680	4%

Note 1: CLP owns 25% of GNPJVC which owns Daya Bay units 1 and 2

Additional Resources













Scan or click on the QR codes to go to appropriate pages

Website: <u>www.clpgroup.com</u>

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CLP Holdings

Thank you

Energy for Brighter Tomorrows