

Section A – Feedback on 2016 Annual Report

The Annual Report is a key document in communicating with our shareholders and other stakeholders.

1. To enhance the quality of our annual reporting, please let us have your views by circling the appropriate number below.

Page		Is the report easy to understand?				Does the report provide helpful information?			
		strongly disagree		strongly agree		strongly disagree		strongly agree	
2	A Snapshot of CLP in 2016	1	2	3	4	1	2	3	4
6	Our Investments	1	2	3	4	1	2	3	4
7	Our Business Model and Value Creation Journey	1	2	3	4	1	2	3	4
12	Chairman's Statement	1	2	3	4	1	2	3	4
15	CEO's Strategic Review	1	2	3	4	1	2	3	4
20	Shareholder Value	1	2	3	4	1	2	3	4
Financial Review									
26	Financial Review	1	2	3	4	1	2	3	4
Performance and Business Outlook									
36	Hong Kong	1	2	3	4	1	2	3	4
42	Mainland China	1	2	3	4	1	2	3	4
48	India	1	2	3	4	1	2	3	4
54	Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
56	Australia	1	2	3	4	1	2	3	4
Capitals									
64	Financial Capital	1	2	3	4	1	2	3	4
69	Manufactured Capital	1	2	3	4	1	2	3	4
72	Intellectual Capital	1	2	3	4	1	2	3	4
75	Human Capital	1	2	3	4	1	2	3	4
81	Social and Relationship Capital	1	2	3	4	1	2	3	4
85	Natural Capital	1	2	3	4	1	2	3	4
Governance									
90	Board of Directors	1	2	3	4	1	2	3	4
92	Senior Management	1	2	3	4	1	2	3	4
94	Corporate Governance Report	1	2	3	4	1	2	3	4
115	Risk Management Report	1	2	3	4	1	2	3	4
124	Audit Committee Report	1	2	3	4	1	2	3	4
128	Sustainability Committee Report	1	2	3	4	1	2	3	4
131	Human Resources & Remuneration Committee Report	1	2	3	4	1	2	3	4
145	Directors' Report	1	2	3	4	1	2	3	4
Financials									
162	Approaching Our Financial Statements	1	2	3	4	1	2	3	4
164	Accounting Mini-series	1	2	3	4	1	2	3	4
167	Independent Auditor's Report	1	2	3	4	1	2	3	4
172	Financial Statements	1	2	3	4	1	2	3	4
240	Five-year Summaries	1	2	3	4	1	2	3	4
Supplementary Information (Online Version)		1	2	3	4	1	2	3	4
A Snapshot of 2016 Annual Report (Online Version)		1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is:
(Please "✓" the appropriate circle)

Poor

Fair

Good

Very Good

Excellent

3. Was there any additional information you expected to receive in the Annual Report? Please specify.

4. Are there any questions that you would like to be addressed in next year's Annual Report or answered on the "[Frequently Asked Questions](#)" section of the Company's website? If so, please ask. 

5. Please feel free to add any other comments or suggestions you may have.

Section B – Request for Additional Information

Our Annual Report identifies areas where additional information is available on our website (www.clpgroup.com) or in other printed publications.

If you would like hard copies of that web information and / or printed copies of other publications, please indicate as appropriate below:

Name of Shareholder(s) _____

Address _____

Please "✓" the appropriate circle(s).

Web Information Required _____
(Please specify) _____

CLP's Value Framework 

CLP Code on Corporate Governance 

Please send your feedback or requests for additional information to CLP Holdings Limited by:

- (i) POST – please cut and stick the freepost label below on an envelope and mail to:
CLP Holdings' Registrars, Computershare Hong Kong Investor Services Limited
- (ii) FAX at (852) 2678 8390
- (iii) E-MAIL at cosec@clp.com.hk

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 (PDPO), which will include your name, mailing address and your opinion.

The Personal Data provided in this form may be used in connection with our management of your request, inquiry, comments and suggestions or conducting and publishing statistical and data analysis. Your supply of Personal Data is on a voluntary basis. However, we may not be able to follow up your request or inquiry unless you provide us with your Personal Data.

Your Personal Data will not be transferred to any third party.

Your Personal Data will be retained for such period as may be necessary for the above purposes and its directly related purpose(s) and will be destroyed within two years from the date of publication of the 2016 Annual Report.

You have the right to request access to and / or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and / or correction of your Personal Data should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

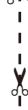
By e-mail to: hkinfo@computershare.com.hk

You can find out more about CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at <https://www.clpgroup.com/en/Pages/Privacy.aspx>.

MAILING LABEL

Please cut out the mailing label and stick it on an envelope when returning your feedback to us.

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