FAQs from Our Shareholders

Throughout the year, we receive a range of pertinent questions from our shareholders, many of these are very relevant to our business which readers of our Annual Report may be interested in. These topics are covered in various sections of our Annual Report.

Topics

1 Major focus – Decarbonisation actions under Climate Vision 2050, the impact from COVID-19 Omicron variant on various business units, dividend policy and prospects, and funding requirements

Sections

- Chairman's Statement (page 12)
- CEO's Strategic Review (page 16)
- Financial Review (page 24)
- Business Performance and Outlook (page 38)
- Capitals (page 64)

2 Group – Capital allocation, balance sheet capacity, potential adoption of new technology to facilitate decarbonisation, and risk management

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- Financial Review (page 24)
- Business Performance and Outlook – Hong Kong (page 40)
- Business Performance and Outlook – Mainland China (page 46)
- Capitals – Financial Capital (page 67)
- Capitals – Manufactured Capital (page 74)
- Capitals – Intellectual Capital (page 77)
- Capitals – Natural Capital (page 92)
- Risk Management Report (page 138)

3 Hong Kong – Electricity tariffs increase in 2022, impact on cashflow and earnings from additional capital expenditure approved for Development Plan 2018-2023, electricity sales performance, potential investment in offshore wind, status of the new gas-fired generation unit and offshore LNG terminal, potential to lower carbon emissions intensity through the blending of hydrogen into the fuel mix, and the eventual introduction of hydrogen generation technology, outlook for future Development Plans from government's goal to achieve carbon neutrality for Hong Kong by 2050

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- CEO's Strategic Review (page 16)
- Business Performance and Outlook – Hong Kong (page 40)
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4 Mainland China – The continued impact of high coal prices on thermal projects, impact on thermal projects from the company's commitment to exit coal by 2040, earnings outlook of Yangjiang Nuclear, update on Qian'an III which is CLP's first grid-parity and battery project, subsidy payment situation for renewable projects, other potential investment in grid-parity projects and opportunities from China's tightened carbon emissions targets

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- CEO's Strategic Review (page 16)
- Business Performance and Outlook – Mainland China (page 46)
- Capitals – Manufactured Capital (page 74)
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5 Australia – Performance of Customer and Energy businesses. For Customer, the key questions related to ongoing competition and impact of various regulations. For Energy, issues raised included the following: wholesale price outlook and hedging practices, operational challenges at Yallourn, expansion of existing Tallawarra Power Station and use of green hydrogen, the early retirement of Yallourn, Mount Piper performance, coal supply issues and its potential early closure, Kidston Pumped hydro development and other potential projects to address intermittent supply and volatility

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- Chairman's Statement (page 12)
- CEO's Strategic Review (page 16)
- Financial Review (page 24)
- Business Performance and Outlook – Australia (page 51)
- Capitals – Manufactured Capital (page 74)
- Capitals – Natural Capital (page 92)
- Risk Management Report (page 138)

6 India – Progress of Apraava Energy's potential investment in transmission assets and renewable energy projects

Sections

- CEO's Strategic Review (page 16)
- Business Performance and Outlook – India (page 57)
- Capitals – Manufactured Capital (page 74)
- Capitals – Natural Capital (page 92)