Online Application Guideline

Shareholders can register for the 2027 Shareholders' Visit Programme through the online application platform. Shareholders can submit their applications using a smartphone, tablet device or computer from anywhere with internet access.



Registered Shareholder

Required Information:

Shareholder Number*

- Begin with the uppercase letter "C" followed by a 10-digit number (For example: C0000000110, as shown below)



Non-registered Shareholder

Required Information:

Verification documents of shares

- Recent **bank statements/securities account statements** (within one month) or **Dividend Receipts** (last two quarters) from brokers. The document must show the shareholder's name, date of document and CLP shares

Non-registered Shareholder:

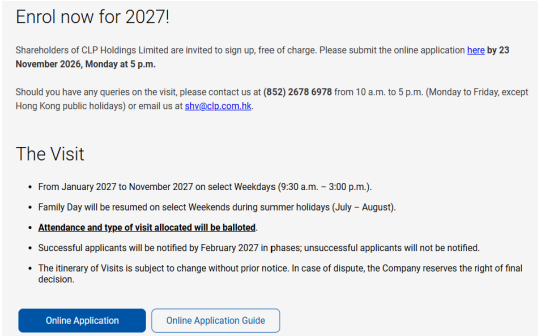
Such person or company whose CLP Holdings shares are held in the Central Clearing and Settlement System (CCASS); by way of example, typically through **an intermediary** such as a bank, broker, custodian, nominee or HKSCC Nominees Limited

For Non-registered shareholders who have notified the Company from time to time through Hong Kong Securities Clearing Company Limited (HKSCC) of their wish to receive the Corporate Communications, their Shareholder Number consists of an uppercase letter "C" followed by 10 digits (For example: C4440000000)

*Shareholder Number is printed below the barcode in the top right-hand corner of the letters to shareholders (English version) issued by Company in October 2026

How to apply

Step 1



Visit Online Application platform

Visit https://clp.to/shv-en

or

Scan the QR Code and
click "Online Application"

Step 2

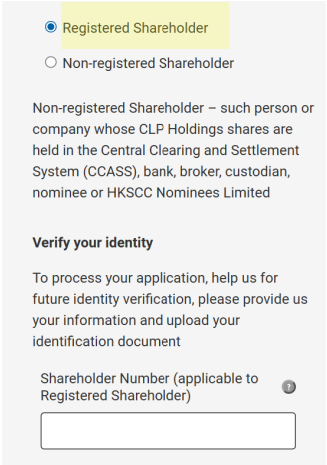


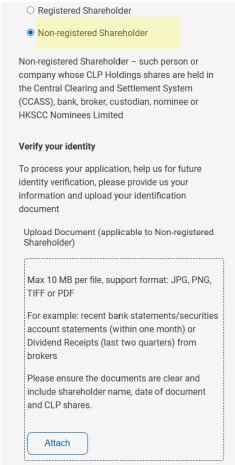
Choose Shareholder Type

Please select "**Registered Shareholder**" if you are a registered shareholder or non-registered shareholder with a Shareholder Number.

Please select "**Non-registered Shareholder**" if you do not have a Shareholder Number.

Step 3





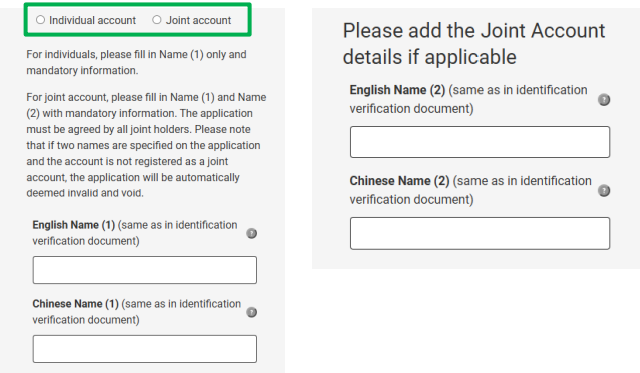
Input the Shareholder Number or upload the documents for identity verification

If you select "**Registered Shareholder**", please enter your **Shareholder Number** (the uppercase letter "C" followed by a 10-digit number).

If you select "**Non-registered Shareholder**", please click "**Attach**" and upload the bank statements/securities account statements or Dividend Receipt (Max 10MB per file).

How to apply

Step 4



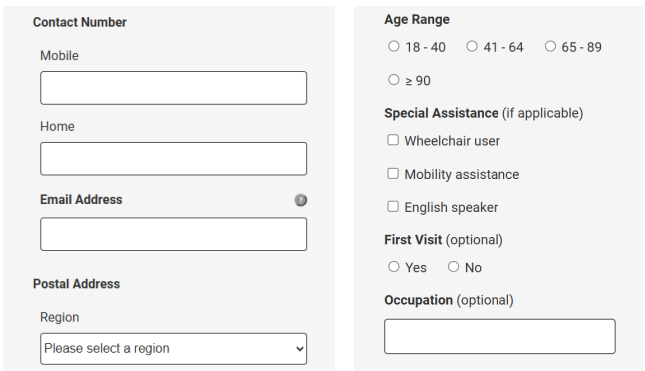
Select an Individual or Joint Account

If you have an individual account, please select "**Individual account**" and fill in Name (1) and the relevant details.

If you have a joint account, please select "**Joint account**" and fill in Name (1) & Name (2) and relevant details.

- The name must be exactly as shown on your identification document
- For shareholder information only

Step 5

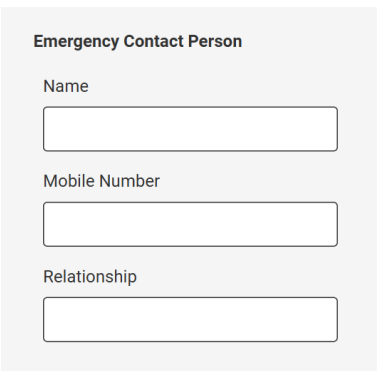


Fill in Shareholder personal details

Please fill in the mandatory information including **Contact Number**, **Email Address** (for receiving the Application ID), **Postal Address** (for Non-registered shareholder) and **Age Range**.

If applicable, you may fill "Special Assistance", such as "Wheelchair user".

Step 6

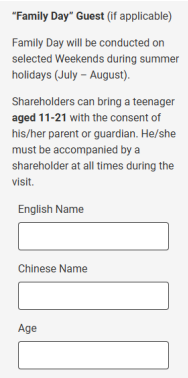


Fill in Emergency Contact Person details

Please fill in the Emergency Contact Person's **Name**, **Mobile Number** and the **Relationship** to you.

How to apply

Step 7

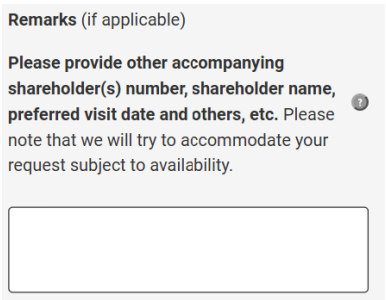


Fill in "Family Day" Guest details

If you would like to join "**Family Day**" during summer holidays (selected Weekends), please fill in the guest's **Name** and **Age**.

- Each account can bring one guest aged between 11-21
- Must have the consent of Parent/Guardian and be accompanied by the shareholder

Step 8

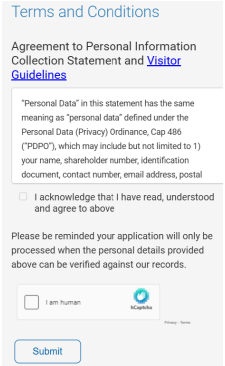


Fill in Other Information and review

Please fill in "**Remarks**" section to provide other information, for example, other accompany shareholder(s)' numbers, shareholder name and preferred visit date, etc., if needed.

- We will try to accommodate your requests
- Please review all information and ensure that it is accurate

Step 9



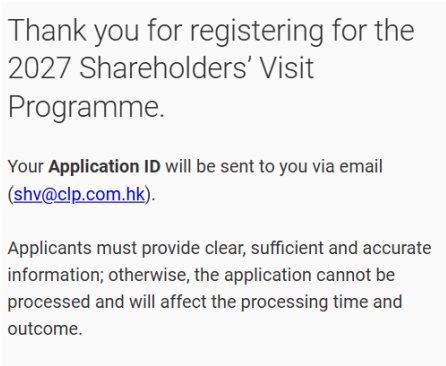
Review the Terms and Conditions and Verify

Please read "**Personal Information Collection Statement**" and **Visitor Guidelines**. If you agree to it, please click "I acknowledge that I have read, understood and agree to above".

Please click "I am human" to verify your identity.

Click "**Submit**" to complete the application.

Step 10



Complete Online Application

Upon completion, a thank-you page will be displayed.

- A "**Confirmation of Application**" email will be sent from shv@clp.com.hk to the email address you provided, together with your "**Application ID**"
- Please ensure that your email inbox has sufficient storage space to receive emails
- If the email is not received, please check your "Junk folder" or contact us

Frequently Asked Questions



Can I still register for the programme if I do not have an email account?

Applicants **must** provide a valid email address to receive "**Confirmation of Application**" and "**Application ID**" . You may apply for one from a free email service provider.



I am a registered shareholder and I did not receive/lost the notification letter, how can I check my "Shareholder Number"?

To obtain your Shareholder Number, please contact the Company's Registrars, **Computershare Hong Kong Investor Services Limited** and provide your **English Name and Registered Address**, and advise that you require your Shareholder Number for **online application to the Shareholders' Visit Programme**.

Telephone : (852) 2862 8628

Address : 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong



How can I make an enquiry if I have other questions?

If you have any enquiries on the application process, please contact us by email to shv@clp.com.hk or on (852) 2678 6978 (10 a.m. to 5 p.m. Monday to Friday, excluding Hong Kong public holidays) and provide your **Application ID**. You may also **click here** to find more frequently asked questions.