Visitor Guidelines

- Attendance is not transferable.
- "Family Day" guest must be aged between 11 and 21 with the consent of his/her parent or guardian. He/she must be accompanied by the shareholder at all times.
- All applications are subject to CLP's approval. Due to a limited application quota, attendance and type of visit allocated will be balloted.
- The application will not be accepted if the required information is incomplete.
- Applicants will receive an acknowledgement email with Application ID from shv@clp.com.hk once the electronic form is submitted successfully.
- Once the application is approved, the designated applicants will receive a confirmation letter with scheduled visit date and reference number.
- Visits are available on selected weekdays and weekends for Family Day tour.
- The itinerary of Visits is subject to change without prior notice.
- Visitors must follow the instructions of CLP staff and stay within the designated area for visit.
- Visitors are responsible for their personal belongings during the tour.
- Visitors are advised to determine their own level of participation according to their physical condition on the day of visit.
- To reduce the risk of infection, please maintain good personal and environmental hygiene.
- Do not smoke or eat (except the refreshment/luncheon provide by the Company) during the Visits. Please keep the venue clean and do not litter or spit.
- Please wear appropriate clothing.
- If the visitor's behavior causes nuisance to others or fails to comply with these guidelines, CLP staff have the right to ask the relevant person to leave.
- To ensure the safety of our staff and visitors, the Visits will be cancelled under extreme weather.
- To protect personal privacy, please refrain from taking any unauthorized photography, video and audio recordings of tour guides, other staff or visitors during the tour.
- By joining the Visit, visitors agree to the Company to take photos or videos which may be used for internal and external marketing purposes.
- The Company reserves the right, with advance notice given, to cancel any scheduled tour.
- The above Rules are subject to review and may be changed as and when required.
- In case of dispute, the Company reserves the right of final decision.

訪客須知

- 股東不得授權或轉讓予他人出席。
- 參加「家庭日」的青少年必須年滿 11 至 21 歲及經家長或監護人同意，並由股東於整個參觀期間陪同出席。
- 所有申請均須經中電批核。鑑於名額有限，我們將以抽籤方式決定可出席活動的資格及參觀形式。
- 如未能提供完整的所須資料，申請將不獲接納。
- 當成功遞交電子表格後，申請人將收到由 shv@clp.com.hk 發出的確認電郵通知，並附有申請編號。
- 當申請已獲批准，獲出席名額的申請人將收到附有參觀日期及參考編號的確認函。
- 參觀活動會安排在指定的平日及週末（「家庭日」）進行。
- 活動行程如有更改，恕不另行通知。
- 參觀人士必須遵從中電職員指示，在指定範圍內進行參觀。
- 參觀期間，參觀人士應自行保管個人財物。
- 參觀人士需留意當日的身體狀況，自行決定是否參與當日的參觀活動。
- 為減少感染風險，請時刻保持良好的個人及環境衛生。
- 參觀期間切勿吸煙、進食（公司提供的飲食除外）。請保持場內整潔，切勿亂拋垃圾或隨地吐痰。
- 請穿著適當的衣物。
- 參觀期間，如參觀人士的行為對他人造成滋擾或違反本守則，中電職員有權要求相關人士離開。
- 為保障員工及參觀人士的安全，在惡劣天氣下，參觀活動將會取消。
- 為保障個人私隱，在參觀期間，如未經同意，請避免對導賞員、其他工作人員或參觀人士進行攝影、錄影或錄音。
- 參觀人士參與本參觀活動時，即表示同意公司進行拍照及錄影，以作內部用途或對外推廣活動之用。
- 公司保留取消已安排之參觀活動的權利，並會預先通知有關參觀人士。
- 如有需要，上述守則會予以檢討並作出變更。
- 如有任何爭議，公司保留最終決定權。