



15 December 2009

## **Public Alert Over Fake e-bill**

CLP has discovered fake e-bills and reported to the Hong Kong Police for immediate investigation. CLP is very concerned about this incident and is working closely with the relevant authorities on the issue. CLP will also inform and alert our e-bill customers through CLP ONLINE ([www.clponline.com.hk](http://www.clponline.com.hk)), email and messages in e-bill.

CLP advises the public to look out for emails sent from the email address [clpebill@gmail.com](mailto:clpebill@gmail.com). The fake e-bill copies the official e-bill's visual design and has similar content.

CLP would like to remind the public and its customers that CLP's official email address is [clpebill@clp.com.hk](mailto:clpebill@clp.com.hk). Customers can logon securely to [www.clponline.com.hk](http://www.clponline.com.hk) to check their account details and view a sample e-bill for comparison.

CLP customers in Hong Kong can contact the CLP Info-Hotline on 2678 2678 if they have further questions.

### **About CLP Power**

CLP Power Hong Kong Limited is the largest electric utility in Hong Kong serving the business and domestic community in Kowloon, the New Territories, Lantau and most of the outlying islands. Operating a vertically integrated electricity generation, transmission and distribution business, CLP Power provides a highly reliable supply of electricity and excellent customer services to 5.6 million people in its supply area.

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