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CLP becomes first public utility company to offer 24-hour cheque deposit service through HSBC

CLP Power Hong Kong Limited (CLP Power) is committed to providing the best quality service to its 2.4 million customers and is constantly exploring new channels for customers to settle their bills. To allow more customers to enjoy the convenience of settling their bills by cheque, CLP Power has taken the lead by becoming the first public utility company in Hong Kong to extend its payment network to HSBC cheque deposit machines.

The new service will be available starting 1 September 2013, allowing customers to settle their bills by cheque at any HSBC cheque deposit machines across the territory around the clock.

As well as payments through the cheque deposit machines at HSBC and the existing facilities at Bank of China (Hong Kong), customers can also pay by cheque through CLP Power designated General Post Office Box and service counters at Hong Kong Post Office.

Mr L M Chow, Director, Marketing and Customer Services of CLP Power, said of the new service: “Cheques remain one of the popular means of payment by customers, particularly commercial customers. This value added service will enable our customers to settle their bills at a wider network of cheque deposit machines which operate 24 hours a day.”

“We strive to continuously enhance our service quality by offering greater convenience to our customers. We are also dedicated to making every effort to better serve our customers and to fulfill their needs.”

As an additional convenience, customers who settle their electricity bills through cheque deposit machines will have electronic receipts sent directly to their email accounts. These receipts serve a dual purpose of helping customers keep electronic records of their bill payments and helping the environment by avoiding the issuance of paper receipts.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited ("CLP Power") is a Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer service to 5.8 million people.

Photo caption:

(Photo 1)



(Photo 1) A new payment channel is provided for CLP customers. They can now settle their bills by cheques at any HSBC cheque deposit machines across the territory around the clock.

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