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CLP Power Wins Prestigious Asia-Wide Award for Excellence in Knowledge Management

CLP Power Hong Kong Limited (CLP Power) has won a prestigious regional award for the excellence of its knowledge management. The company received the Asian Most Admired Knowledge Enterprise (MAKE) Award 2015 yesterday (21 January), recognising its outstanding performance in creating a knowledge-driven culture and promoting skills succession in the power industry.

CLP Power last year received the Hong Kong Most Admired Knowledge Enterprise Award 2015 and was nominated by the organisers to compete for the Asian MAKE Award 2015 with other outstanding companies from the region. CLP Power was one of the 25 organisations from South Korea, Japan, Singapore and other Asian countries and territories to win the regional award. The company was also named the best performer among the winners in the field of people development.

Receiving the award, CLP Power Chief Operating Officer Mr Chow Tang-fai said he was delighted CLP Power had been named a MAKE award winner for both Hong Kong and the region. He said the unique nature of the power industry required highly specialised professional expertise and it was essential to sustain these qualities through effective knowledge management.

“Through the years, CLP Power has provided Hong Kong with a safe and stable power supply with a world-class reliability rate, and has grown with the city every step of the way,” Mr Chow said. “We promote a learning culture within the company and we encourage our people to share their knowledge and experience.”

“The company has a long-established learning culture. We set up our own training school 50 years ago which nurtures young talent and provides a continuous learning platform for our employees.”

Today, CLP Power has three training schools: The Power Academy, the Generation Academy and the Energy Retailer Academy. To keep pace with rapid economic development and higher customer expectations, the schools not only emphasise professional skills training but also strengthen employees’ knowledge about the very latest developments in the industry.

To inject new knowledge into the power industry, CLP Power organises a variety of cross-department activities every year to encourage creative thinking which can be applied in daily operations to improve service quality.

The MAKE award scheme is an international benchmark of best practice knowledge management. It was launched by the KNOW Network, an international web-based professional knowledge sharing network, and Teleos, a research firm specialising in knowledge management. There are three categories of MAKE award: National, regional and global.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 5.9 million people in its supply area.

Photo captions

Photo 1



CLP Power Chief Operating Officer Mr Chow Tang-fai (sixth right) receives the Asian MAKE Award 2015.

Photo 2



The Asian MAKE Award winners visit the Power Academy at CLP Power to find out more about the company's learning programmes and world-class training facilities.

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For media enquiries, please contact:

Mr Louis Li

Public Affairs Manager

CLP Power Hong Kong Limited

Tel: (852) 2678 8528

Pager: (852) 7116 3131 a/c 8686

Email: louis.li@clp.com.hk