

18 September 2018

中華電力有限公司
CLP Power Hong Kong Limited

Power Restoration Update after Super Typhoon Mangkhut

Following the departure of the typhoon, the emergency service teams of CLP Power Hong Kong Limited ("CLP Power") continue the repair and power restoration works for customers. The number of affected customers has been reduced from about 40,000 on 16 September to about 7,500 as of 7am today (18 September).

Under safe circumstances, CLP Power emergency service teams will work relentlessly to restore power for customers. However, as to situations where damage is severe or access roads are blocked that lead to longer restoration time, we appreciate very much for the understanding and patience of our customers. As our Customer Services Hotline is still receiving a large number of enquiries from customers, we sincerely apologise to customers who are unable to get through the hotline or experience a long waiting time.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

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