18 September 2018

Restoration Update after Super Typhoon Mangkhut (2)

Following CLP Power’s repair and restoration works today (18 September), the remaining number of customers who are yet to have their electricity restored is expected to be reduced from about 40,000 customers on 16 September to about 1,500 customers at midnight today, mainly remote villages located in the northern New Territories. It is expected almost all customers will have their electricity supply restored progressively tomorrow (19 September) except about 200 located in very remote areas at Kat O and Ap Chau areas where power restoration will require longer time.

CLP Power Managing Director Mr TK Chiang said, “CLP Power deeply understands the inconvenience brought about to affected customers in the aftermath of the typhoon, and would like to extend our most sincerest apology. Despite the difficulties we encounter during the repair works, our full workforce has been deployed to restore power to our customers. We appreciate very much the understanding and patience of our customers.”

Currently, the repair and restoration works are still encountering extreme challenges which include:

- Serious damage to power supply facilities as an example, the large number of damaged overhead line poles and more than 300 locations of damaged overhead lines which require complicated repair procedures resulting in prolonged restoration times;
- Remote areas which require sea transport to convey emergency service teams, tools and equipment which then require delivery to the site by foot;
- Remote areas with no available road access also requires delivery of tools and equipment by foot; and
- A small number of roads remain blocked which prevents delivery of mobile generators to provide temporary electricity supply and making repairs difficult if not impossible to implement.

To expedite the restoration process, CLP Power has deployed helicopters to facilitate repair works including the aerial inspection of damaged facilities and the planning of the safest and most efficient way to convey emergency service teams and
equipment to the sites. In addition, mobile generators have been arranged in appropriate locations to provide temporary power supply to customers.

**About CLP Power Hong Kong Limited**
CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

- Ends –

**Photo Captions**
Photos 1 to 5
Power supply facilities of CLP Power seriously damaged by the typhoon.