

7 February 2020

Press Statement

In order to reduce the risk of the spread of the novel coronavirus in the community and at the same time maintain the safe and reliable power supply, CLP Power will continue the special work arrangement. Except shift staff and those who are essential support to maintain business operations of the Company, other staff can continue to work from home until 16 February. The special arrangement will be timely reviewed.

CLP Power Customer Service Centre at Mongkok will continue to provide limited services. Customers can also manage their electricity account through CLP Power's online services (www.clp.com.hk) and customer service hotline 2678 2678.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

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