

6 March 2020

## CLP Customer Service Centres and Meter Reading Service Gradually Resume

CLP Power Hong Kong Limited (CLP Power) announced that all its Customer Service Centres will resume service from 9 March (next Monday), service hour and details are as follows:

Centre Name	Address	Service Hour
Smart Energy@Mong Kok	188, Sai Yeung Choi Street South, Mongkok	<u>Monday to Sunday</u> 12noon – 6pm (Closed on General Holidays)
Kwun Tong Customer Service Centre	Shop 30-32, G/F, Yue Man Centre, 300-302 Ngau Tau Kok Road, Kwun Tong	<u>Monday to Friday</u> 12noon – 6pm
Sham Shui Po Customer Service Centre	G/F, 132 Pei Ho Street, Sham Shui Po	<u>Saturday</u> 9am – 1pm (Closed on Sundays and General Holidays)
Eco Home	G/F, Central Plaza, 51-59, Kwong Fuk Road, Tai Po	
Smart Energy Experience Centre	G/F, 13 -17 Fung Nin Road, Yuen Long	

Besides, CLP will gradually resume its routine meter reading service from 9 March (next Monday) and will timely review the arrangement according to the latest development of the coronavirus disease 2019.

### About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.