

4 March 2021

CLP Power Awarded the Privacy-Friendly Awards 2021 Gold Certificate In Recognition of its Commitment to Protecting Personal Data Privacy

CLP Power has been awarded the Gold Certificate in the “Privacy-Friendly Awards 2021”, organised by the Office of the Privacy Commissioner for Personal Data, Hong Kong (PCPD), recognising the company’s commitment to protecting personal data of its customers and stakeholders.

To recognise public and private sectors in Hong Kong for promoting and implementing the protection of personal data privacy, PCPD launched its first-ever “Privacy-Friendly Awards 2021” with a total of 130 participating institutions.

CLP Power Managing Director Mr T K Chiang is delighted that the company has received the Gold Certificate. He said, “CLP Power supplies safe and reliable electricity to over 80% of Hong Kong’s population. With rising public expectations towards personal data privacy protection, it is important to have appropriate safeguards in place when we are managing our customers’ personal data. This award is really meaningful and we are delighted that we are recognised for our respect for personal data privacy and our adherence to the Personal Data (Privacy) Ordinance.”

CLP Power has published its Privacy Policy Statement on the company website. For compliance, the company has established a governance structure to oversee data protection. The company’s General Counsel-Hong Kong acts as the Corporate Data Protection Officer, has oversight on data protection and to ensure the company adheres to the Personal Data (Privacy) Ordinance and the six personal protection principles. For data protection, CLP Power has implemented strong security measures including robust firewalls, data loss protection and IT security systems against cyber threat to ensure the company has up-to-date security controls for data protection throughout the entire company.

CLP Power is also committed to providing training programmes and fostering a strong privacy culture. All CLP Power staff must complete training on information security and personal data privacy protection upon on-boarding. The company further provides regular training activities including seminars, video sharing, case sharing, e-learning courses across different parts of the company to ensure staff members are aware of the importance of protecting personal data privacy and have the latest update on data protection measures.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to six million people in its supply area. In 2021, CLP celebrates the 120th anniversary of its founding in Hong Kong with a commitment to continue to move forward with the community based on a shared vision of a better tomorrow.

Photo caption:

Photo 1



CLP Power has been awarded the "Privacy-Friendly Award 2021" Gold Certificate by the Office of the Privacy Commissioner for Personal Data, Hong Kong, recognising the company's commitment and efforts in protecting personal data privacy of customers and stakeholders. (From left to right) CLP Power General Counsel-Hong Kong Ms Elaine Chong, CLP Power Senior Director of Customer and Business Development Ms Lena Low and Privacy Commissioner for Personal Data, Hong Kong Ms Ada Chung.

- Ends -