

27 July 2022

CLP Power Offers Appreciation Vouchers to Customers Affected by Cable Bridge Fire Incident

A cable bridge fire incident in Yuen Long on 21 June affected the power supply to some areas in Yuen Long, Tin Shui Wai and Tuen Mun. To show care and express gratitude for the affected customers' understanding, CLP Power Hong Kong Limited (CLP Power) will give each residential customer Appreciation Vouchers worth a total of HK\$100 that can be used at the participating merchants in the three districts.

CLP Power will allocate HK\$20 million to offer the vouchers to residential customers affected in the incident. In addition to expressing good-faith, the initiative aims to boost economic activities in Yuen Long, Tin Shui Wai and Tuen Mun, bringing benefits to the local merchants. CLP Power plans to begin dispatching the vouchers in September and details of the initiative will be announced in due course. If customers and merchants have any enquiries regarding the voucher programme, please call hotline 2678 2623.

Meanwhile, CLP Power continues to engage with relevant Government departments in the investigation and follow-up work on the incident. Upon completion, the investigation results will be communicated to the public in a timely manner.

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