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CLP Power Subsidises Rewiring Work for the Installation of Individual Meters to Improve the Living Conditions of Subdivided Unit Tenants

CLP Power Hong Kong Limited (CLP Power) cares for people in need. This year it sets aside HK\$5 million from the **CLP Community Energy Saving Fund** to conduct rewiring work for the installation of individual electricity meters to improve the safety and living conditions of subdivided unit tenants referred by community partners. Since 2019, a total of 145 individual meters have been installed in 43 subdivided units.

CLP Power appoints registered electrical contractors to conduct rewiring work for tenants of subdivided units referred by its community partners with the consent of landlord and building management. CLP Power will then install individual electricity meters in public areas of the buildings where the subdivided units are located to improve the safety and living conditions of the tenants. As the majority of the subdivided units are located in older buildings where there are often inadequate public areas for the installation of individual meters, CLP Power will exercise flexibility on the basis that the electrical installations meet safety standards.

Landlord Mr Lee has been hoping to install individual meters for his subdivided unit in Mongkok, but was unable to get the consent of the owners' corporation to install the meters in public areas of the building. Recently, he was able to have the meters installed in the public area inside his subdivided unit after the completion of rewiring works subsidised by CLP Power. He said, "I appreciate how CLP Power flexibly handled my application. With individual meters, tenants are able to receive electricity bills directly from CLP Power. This is more convenient for both landlords and tenants, and avoids unnecessary disputes."

Ms Kwok lives with her family of three in a subdivided unit in Sham Shui Po. With the assistance from the Society for Community Organization, Ms Kwok obtained the authorisation of her landlord, who lives in Mainland China, to apply for the rewiring work and installation of individual meters for her unit. "I am pleased that CLP Power allows tenants who are authorised by their landlords to apply for rewiring work and

installation of individual meters,” Ms Kwok said. “Through this programme, I will be able to track my own electricity consumption and pay my bills to CLP Power directly.”

CLP Power Chief Corporate Development Officer Ms Quince Chong said, “CLP Power has been concerned about the issue of subdivided units over the years and has launched a range of assistance programmes to support the tenants and help ease their financial burden, including providing electricity subsidies and retail and catering coupons. Under the premise of meeting all the necessary safety standards, we hope to allow more flexibility in handling the applications for rewiring work to help more subdivided unit tenants.”

CLP Power is also supporting families living in transitional housing and helping them enhance their energy efficiency. Since 2020, it has donated energy efficient electrical appliances to them or provided them with subsidies to buy such appliances. This year, CLP Power has allocated HK\$20 million through its **Community Energy Saving Fund** to provide subsidies of HK\$2,000 to 10,000 families. The programme has already benefited 13,000 families since its launch.

CLP Power launched the **CLP Community Energy Saving Fund** in 2019 to encourage customers to save energy while providing support for underprivileged households. In 2023, CLP Power is allocating over HK\$200 million from the **CLP Community Energy Saving Fund** to roll out a series of community support programmes, including a HK\$110 million Fuel Cost Subsidy Programme to provide one-off fuel cost subsidies to 150,000 families in need. The fund will also be used to promote energy saving and electricity safety to customers and the community, as well as offering assistance to students in need. For more details, please go to: <https://clp.to/2023CESF>.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is a Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer service to more than six million people.

Photo Caption:

Photo 1 and 2



CLP Power helps subdivided unit tenants who are not able to install individual meters in the public areas of their buildings to have their meters installed inside the subdivided units, such as along the corridor. Eligible applicants need to obtain consent from their landlords, and the electrical installation in their units must meet the necessary safety standards.

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