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CLP Power Wins Outstanding Gold Award in Privacy-Friendly Awards 2023

CLP Power Hong Kong Limited (CLP Power) has won the Outstanding Gold Award in the “Privacy-Friendly Awards 2023”, organised by the Office of the Privacy Commissioner for Personal Data, Hong Kong (PCPD), recognising the company’s commitment and effort to safeguard the personal data of its employees, customers and stakeholders.

CLP Power has won the highest honour – Outstanding Gold Award this year among more than 130 awardees, after winning an accolade in the inaugural PCPD award in 2021. CLP Power Managing Director Mr Joseph Law feels highly motivated with the company winning another award this year. He said, “CLP Power provides safe and reliable electricity to more than 80% of the population. Protecting customers’ personal data privacy is one of our top priorities and a vital element of our corporate governance responsibilities and corporate culture. It is an honour for us to be selected as the Outstanding Gold Award winner, recognising our efforts and achievements in data privacy protection. We will continue to invest and enhance in the area of data privacy protection.”

CLP Power has a long-established comprehensive Privacy Management Programme (PMP), which is a rigorous data privacy governance structure to ensure employees at all levels protect personal data properly. A dedicated Corporate Data Protection Officer regularly reviews and updates the PMP under the supervision of senior management. From policies and procedures on the handling of personal data to privacy risk assessment and compliance controls, departmental data protection officers are appointed across different business units to embed data protection into their daily operations.

In view of the emerging threats on cyber security while the power industry is undergoing digital transformation, CLP Power is well-prepared with various network security tools and technologies in place, including 24-hour real-time monitoring of cyberattacks around the world to minimise potential cyber risk and avoid personal data leakage. CLP Power also put a key focus on staff education. We organise tailored

training activities and develop materials for staff in different positions to raise their awarenesses of data privacy and ensure their understanding of relevant legal obligations.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer service to more than six million people in its supply area.

Photo caption:



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