

2 September 2023

Power Supply under Super Typhoon Saola

CLP Power Hong Kong Limited (CLP Power) has implemented a series of mitigation measures to safeguard the reliable power supply during Super Typhoon Saola. These measures include enhancing inspections of power supply equipment before the typhoon, installing flood gates at flood-prone substations, and pruning trees that could interfere with overhead lines.

However, despite our efforts, some sections of overhead lines and supply equipment were damaged by strong winds and fallen trees when Typhoon Signal No. 10 was in force. As a result, some areas experienced voltage dips or power interruptions, affecting a number of customers. CLP Power's engineering team has been on duty throughout the typhoon. Apart from closely monitoring the power supply at the System Control Centre and working to restore power supply through remote switching as quickly as possible during incidents, our engineering team has also commenced repair and power restoration works under safe conditions immediately following the departure of Super Typhoon Saola this morning (2 September).

As of 3pm today, power supply to approximately 700 customers across various districts has not yet been restored. CLP Power will be deploying additional staff to expedite the restoration work. Subject to the weather and safety conditions, it is expected that most affected customers will have their power supply restored progressively before this evening. However, some customers in remote areas may experience longer restoration times due to fallen trees and road blockages.

In addition, CLP Power's 24-hour Emergency Service Hotline Centre has stepped up its service during the typhoon with additional manpower and remote assistance to cater to the increased needs of customers. Additionally, CLP Power has also been coordinating closely with Electrical and Mechanical Services Department, relevant District Officers and community stakeholders to ensure swift and coordinated response to any power incidents. We would like to express our gratitude to the disciplined services for their assistance in clearing fallen trees during the super typhoon to enable CLP Power's vehicles to access various areas for power restoration work.

As Super Typhoon Saola has affected a wide area, CLP Power has been in contact with relevant power companies in Guangdong Province to provide mutual assistance if needed.

At CLP Power, ensuring a reliable power supply is always our top priority. Our engineering team has demonstrated professionalism and dedication in safeguarding the supply and addressing the challenges brought by Super Typhoon Saola. We are working diligently to restore power for all affected customers as soon as possible.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to more than six million people in its supply area.

Photo captions:

Photo 1



During the hit of Super Typhoon Saola, a small portion of CLP Power's overhead lines and supply equipment are destroyed by fallen trees, affecting power supply to customers.

Photo 2



CLP Power's engineering team is carrying out inspections of the power supply equipment during Super Typhoon Saola.

Photo 3



CLP Power's engineering team has been on duty to safeguard reliable power supply during the typhoon.

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