

20 January 2024

Submission of Report on Power Incident at On Mei House in Tsing Yi

Regarding the power incident at On Mei House, Cheung On Estate in Tsing Yi on 7 January 2024, CLP Power Hong Kong Limited (CLP Power) submitted an incident investigation report to Electrical and Mechanical Services Department today (20 January).

On 7 January 2024 at 9:38am, the cable joint of an 11kV cable inside one of the customer substations in On Mei House was faulty, interrupting power supply to about half of the customers (388 customers) in the building. CLP Power immediately arranged for power restoration and power supply was fully restored at 11:04am that morning.

CLP Power understands concerns of the residents and has taken immediate additional measures to complete the inspections of the power equipment in the Tsing Yi district. The company will also undertake testing on other equipment with the same type of cable joints in its supply area. Looking ahead, CLP Power will strengthen liaison with property management companies to improve coordination of incident response actions and will continue to maintain close contact with community leaders to enable timely dissemination of information to affected customers.

In addition, CLP is investigating into the voltage dip incident at Nga Ying Chau Street Substation in Tsing Yi on 1 January 2024 and will submit a report to the Government and inform the public of the investigation findings of the two incidents as soon as possible.

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