

6 April 2024

### **Voltage Dip**

Around 1:29pm today, CLP Power recorded a voltage dip in 400kV power supply system in Tuen Mun, during which there was no interruption to the power supply. As the voltage dip occurred in a high-voltage system, customers in different areas might have been affected.

Some customers might have observed light flickering or dimming during the period. Fire alarms might be triggered. Some electrical installations which are sensitive to voltage fluctuation such as lifts might have experienced tripping due to activation of the equipment's protection mechanism. Building managers can seek assistance from qualified elevator engineering personnel to restart these devices.

CLP Power apologises for any inconvenience it may have caused. Our engineering teams are now carrying out investigation into the cause of the incident.

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