

3 September 2024

## **CLP Power All Set for Typhoon Season**

As Hong Kong has entered typhoon season, the risk of typhoons affecting power supply and disrupting people's lives is increasing. To mitigate these risks, CLP Power Hong Kong Limited (CLP Power) has strengthened safeguards, increased contingency measures, and enhanced monitoring to ensure its electricity supply systems remain as safe and reliable as possible before, during, and after typhoons.

More than 30% of CLP Power's transmission network comprises overhead lines, which are susceptible to adverse weather, lightning strikes, and external interferences such as falling trees that could affect power supply reliability. CLP Power has stepped up inspections of the power supply equipment in the network ahead of the typhoon season, using helicopters and drones to examine transmission towers and overhead cables and pruning trees that may pose a threat to overhead lines. Floodgates have been installed at substations which are at risk of flooding during severe weather, and emergency drills have been conducted to ensure staff's readiness to respond swiftly and effectively to typhoon and storm impacts.

While CLP Power is dedicated to maintaining the safe operation of its power systems, extreme weather events could result in voltage dips and even power interruptions, which may cause inconvenience to customers. CLP Power's System Control Centre closely monitors grid operations throughout typhoons and storms, while emergency teams and additional personnel are dispatched promptly to restore power to affected customers wherever necessary.

CLP Power's 24-hour Customer Service Hotline service will be bolstered to enhance responsiveness during extreme weather events. CLP Power will also maintain close coordination with relevant Government departments and communities across its supply area to facilitate timely responses and coordination of power restoration during typhoons or power incidents.

Members of the public who witness overhead lines or poles falling during typhoons or storms, or who are affected by power interruptions, should call CLP Power's 24-hour emergency hotline on 2728 8333 or submit an [online form](#). People should stay away from any damaged poles or overhead lines as they may still be connected to electricity supply.

Customers who rely on electricity for life-support equipment are advised to contact their nearest hospital or call 999 for emergency assistance during power interruptions to receive appropriate support.

Power restoration efforts, including inspection and repair of affected power equipment, will commence under safe conditions once typhoon has passed.

Appendix: Video footage showcasing CLP Power's strengthened measures for the typhoon season

#### **About CLP Power Hong Kong Limited**

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to more than six million people in its supply area.

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