

19 July 2025

CLP Power Steps Up Typhoon Preparedness

Typhoon Wipha continues to approach Hong Kong, the Hong Kong Observatory will issue the Tropical Cyclone Warning Signal No. 8 at 12:20am tomorrow (20 July). CLP Power Hong Kong Limited (CLP Power) will closely monitor the potential impact of the typhoon on the power supply system and implement appropriate measures to ensure a reliable power supply.

While CLP Power is dedicated to maintaining the safe operation of its power systems, extreme weather events could result in voltage dips and unstable power supply, which may cause inconvenience to customers. CLP Power's System Control Centre closely monitors grid operations throughout typhoon, while emergency teams and additional personnel are dispatched promptly to restore power to affected customers under safe conditions.

CLP Power's 24-hour Customer Service Hotline service will be bolstered to enhance responsiveness during extreme weather events. CLP Power will also maintain close coordination with relevant Government departments and communities across its supply area to facilitate timely responses and coordination of power restoration during typhoon.

Members of the public who witness overhead lines or poles falling during typhoon, or who are affected by power interruptions, should call CLP Power's 24-hour emergency hotline on 2728 8333 or submit an [online form](#). People should stay away from any damaged poles or overhead lines as they may still be connected to electricity supply.

Customers who rely on electricity for life-support equipment are advised to contact their nearest hospital or call 999 for emergency assistance during power interruptions to receive appropriate support.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to more than six million people in its supply area.

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