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CLP Power Calls on the Public to Stay Vigilant Against Impersonation and Fraud Scams

With the lunar new year drawing near, members of the public are urged to remain vigilant against potential fraud. CLP Power Hong Kong Limited (CLP Power) alerts the public to fraudsters impersonating the Company's staff. These fraudsters may use fake staff identification on social media platforms to lure victims to fraudulent websites for investment purposes. There have also been reports of fraudsters visiting residences and claiming that they need access to inspect electricity meters.

CLP Power takes these incidents very seriously and would like to emphasise that its staff will never contact customers through social media to promote investment opportunities or request payments. CLP Power has no association with the fraudulent websites concerned and has reported the impersonation cases to the Hong Kong Police Force and reserves all rights to pursue legal action as necessary.

CLP Power would like to remind the public that most of its electricity meters and related installations are located in building meter rooms or outdoor meter boxes. It is generally unnecessary for staff to enter customers' homes for inspection. If inspection or maintenance inside a home is required, CLP Power staff will always wear uniform and proactively present their staff identification. The public can verify staff identity by calling CLP Power's Customer Service Hotline at 2678 2678.

CLP Power urges customers and the public to stay vigilant, refrain from trusting the claimed identity of strangers and verify with the relevant organisations when in doubt. Never disclose personal information, bank account or credit card details, passwords, or make transfers to suspicious individuals or websites. If fraud is suspected, please report the case to the Police or call the enquiry hotline "Anti-Scam Helpline 18222" of the Anti-Deception Coordination Centre of the Police.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (CLP Power) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to more than six million people in its supply area.

Photo Caption:



Photo courtesy of the Anti-Deception Coordination Centre of the Hong Kong Police Force.

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