

# GRI Sustainability Report Standards – Content Index for CLP's 2021 Sustainability Report

CLP has reported in accordance with the GRI Standards for the period 1 January 2021 to 31 December 2021.

For the Content Index - Advanced Service, GRI Services reviewed that the GRI content index is clearly presented, in a manner consistent with the Standards, and that the references for all disclosures are included correctly and aligned with the appropriate sections in the body of the report.



**CONTENT INDEX  
ADVANCED SERVICE**

**2022**

## GRI 1: Foundation 2021

### General Disclosures

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
<b>The organization and its reporting practices</b>			
<b>GRI 2: General Disclosures 2021</b>	2-1	Organizational details	<a href="#">Annual Report - Financials</a>
	2-2	Entities included in the organization's sustainability reporting	<a href="#">Reporting scope and data verification</a>
	2-3	Reporting period, frequency and contact point	<a href="#">CLP's 2021 Sustainability Report was published on 11th March, 2022.</a> <a href="#">Reporting scope and data verification</a> <a href="#">About this Report</a> <a href="#">Feedback Form</a>
	2-4	Restatements of information	<a href="#">Reporting scope and data verification</a>
	2-5	External assurance	<a href="#">Annual Report - Corporate Governance Report</a> <a href="#">Independent assurance statement</a>
<b>Activities and workers</b>			
<b>GRI 2: General Disclosures 2021</b>	2-6	Activities, value chain and other business relationships	<a href="#">Annual Report - A Snapshot of CLP</a> <a href="#">Supply chain</a> <a href="#">Energy services and solutions</a>
	2-7	Employees	<a href="#">Workforce size and mix</a> <a href="#">People data</a>
	2-8	Workers who are not employees	<a href="#">Workforce size and mix</a> <a href="#">People data</a>
	EU1	Installed capacity, broken down by primary energy source and by regulatory regime	<a href="#">Asset management data</a>
	EU2	Net energy output, broken down by primary energy source and by regulatory regime	<a href="#">Asset management data</a> <a href="#">Climate-related Disclosures Report - Metrics and Targets</a>
	EU3	Number of residential, industrial, institutional and commercial customer accounts	<a href="#">Customer portfolio</a>
	EU4	Length of above and underground transmission and distribution lines by regulatory regime	<a href="#">Availability and reliability</a>
	EU5	Allocation CO2e emissions allowances or equivalent, broken down by carbon trading framework	<a href="#">Climate-related Disclosures Report - Risk Management</a>
<b>Governance</b>			
<b>GRI 2: General Disclosures 2021</b>	2-9	Governance structure and composition	<a href="#">Annual Report - Corporate Governance Report</a> <a href="#">Sustainability governance</a>

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	2-10	Nomination and selection of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>
	2-11	Chair of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>
	2-12	Role of the highest governance body in overseeing the management of impacts	<a href="#">The assessment process</a> <a href="#">Annual Report - Corporate Governance Report</a> <a href="#">Sustainability governance</a> <a href="#">Corporate Governance Framework and Code</a> <a href="#">Stakeholder Engagement Framework</a>
	2-13	Delegation of responsibility for managing impacts	<a href="#">Sustainability governance</a>
	2-14	Role of the highest governance body in sustainability reporting	<a href="#">Annual Report - Corporate Governance Report</a> <a href="#">Sustainability governance</a>
	2-15	Conflicts of interest	<a href="#">Corporate Governance Framework and Code</a> <a href="#">Annual Report - Corporate Governance Report</a>
	2-16	Communication of critical concerns	<a href="#">Stakeholder Engagement Framework</a> <a href="#">Annual Report - Corporate Governance Report</a>
	2-17	Collective knowledge of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>
	2-18	Evaluation of the performance of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>
	2-19	Remuneration policies	<a href="#">Annual Report - Human Resources &amp; Remuneration Committee Report</a>
	2-20	Process to determine remuneration	<a href="#">Annual Report - Human Resources &amp; Remuneration Committee Report</a>
	2-21	Annual total compensation ratio	<i>Not applicable. Fairness and internal equity are key elements of CLP's Remuneration Policy. CLP engages independent external consultants to conduct remuneration benchmarking and to ensure market competitiveness. These metrics are affected by a range of factors including market trend and inflation rate, which vary between markets, making a definitive statement difficult. For more information, the Remuneration Policy is available in the <a href="#">Human Resources &amp; Remuneration Committee Report</a>.</i>
<b>Strategy, policies and practices</b>			
<b>GRI 2: General Disclosures 2021</b>	2-22	Statement on sustainable development strategy	<a href="#">Chairman and CEO message</a>
	2-23	Policy commitments	<a href="#">Corporate Governance Framework and Code</a> <a href="#">Risk management</a> <a href="#">Environmental management</a> <a href="#">Fair and ethical work practices</a> <a href="#">Company Articles, Codes, Policies and Guidelines</a> <a href="#">Value Framework</a> <a href="#">Sustainability governance</a>
	2-24	Embedding policy commitments	<a href="#">Annual Report - Corporate Governance Report</a> <a href="#">Corporate Governance Framework and Code</a> <a href="#">Supply chain management</a> <a href="#">Responsible procurement</a> <a href="#">Code of Conduct and anti-corruption</a>
	2-25	Processes to remediate negative impacts	<a href="#">Fair and ethical work practices</a> <a href="#">Stakeholder Engagement Framework</a>
	2-26	Mechanisms for seeking advice and raising concerns	<a href="#">Whistleblowing Policy</a> <a href="#">Code of Conduct and anti-corruption</a>

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	2-27	Compliance with laws and regulations	<a href="#">Legal compliance</a> <a href="#">Environmental regulations and compliance</a>
	2-28	Membership associations	<a href="#">Public policy</a>
<b>Stakeholder engagement</b>			
<b>GRI 2: General Disclosures 2021</b>	2-29	Approach to stakeholder engagement	<a href="#">Stakeholder Engagement Framework</a>
	2-30	Collective bargaining agreements	<a href="#">Fair and ethical work practices</a>
<b>Materiality assessment</b>			
<b>GRI 3: Material Topics 2021</b>	3-1	Process to determine material topics	<a href="#">Materiality assessment</a> <a href="#">The assessment process</a>
	3-2	List of material topics	<a href="#">Materiality assessment</a> <a href="#">Impact material topics</a>

## Impact Material Topics

### Shaping and executing the transition to net-zero

GRI Standard	GRI	Disclosure	Section Links and Direct Answers	
<b>GRI 3: Material Topics 2021</b>	3-3	Management of material topics <b>Sector Specific - Biodiversity:</b> Approaches for pest and vegetation management along transmission and distribution corridors <b>Sector Specific - Waste:</b> Management strategy and storage methods for different types of radioactive nuclear waste <b>Sector Specific - Plant Decommissioning:</b> Provisions for decommissioning of nuclear power sites	<a href="#">Materiality assessment</a> <a href="#">Impact material topics</a> <a href="#">Environment and climate change</a> <a href="#">Safety</a> <a href="#">Stakeholder Engagement Framework</a>	
	<b>Energy</b>			
		302-2	Energy consumption outside of the organization	<a href="#">Greenhouse gas emissions</a>
		302-3	Energy intensity	<a href="#">Asset management data</a> <a href="#">Asset performance statistics</a>
		302-4	Reduction of energy consumption	<a href="#">Asset performance</a>
	302-5	Reductions in energy requirements of products and services	<a href="#">Climate-related Disclosures Report</a> <a href="#">Asset performance</a> <a href="#">Energy services and solutions</a>	
<b>Biodiversity</b>				
<b>GRI 304: Biodiversity 2016</b>	304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	<a href="#">Biodiversity and land use</a>	
	304-2	Significant impacts of activities, products, and services on biodiversity <b>Sector Specific:</b> Nature of significant direct and indirect impacts on biodiversity regarding maintenance of transmission line corridors, fragmentation and isolation, as well as impacts of thermal discharge	<a href="#">Biodiversity and land use</a>	
	304-3	Habitats protected or restored	<a href="#">Biodiversity and land use</a>	
	EU13	Biodiversity of offset habitats compared to the biodiversity of the affected areas	<a href="#">Biodiversity and land use</a>	
	304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	<a href="#">Biodiversity and land use</a>	
<b>Emissions</b>				
<b>GRI 305: Emissions 2016</b>	305-1	Direct (Scope 1) greenhouse gas emissions <b>Sector Specific:</b> CO <sub>2</sub> e per MWh, breakdown	<a href="#">Climate-related Disclosures Report - CLP's GHG profile</a>	

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
		by regulatory regime, for net generation from generating capacity, fossil fuel generation and estimated net delivery to end users including emissions from own generation	<a href="#">Environment and climate change data</a> <a href="#">Greenhouse gas emissions</a> <a href="#">Asset performance statistics</a>
	305-2	Energy indirect (Scope 2) greenhouse gas emissions <b>Sector Specific:</b> CO2e per MWh, breakdown by regulatory regime, for estimated net delivery to end users including emissions from own generation	<a href="#">Climate-related Disclosures Report - CLP's GHG profile</a> <a href="#">Environment and climate change data</a> <a href="#">Greenhouse gas emissions</a> <a href="#">Asset performance statistics</a>
	305-3	Other indirect (Scope 3) greenhouse gas emissions	<a href="#">Climate-related Disclosures Report - CLP's GHG profile</a> <a href="#">Environment and climate change data</a> <a href="#">Greenhouse gas emissions</a>
	305-4	Greenhouse gas emissions intensity	<a href="#">Environment and climate change data</a> <a href="#">Greenhouse gas emissions</a> <a href="#">Climate-related Disclosures Report - Performance against the Climate Vision 2050 targets</a>
	305-5	Reduction of greenhouse gas emissions	<a href="#">Climate-related Disclosures Report - Strategy</a> <a href="#">Greenhouse gas emissions</a>
	305-6	Emissions of ozone-depleting substances (ODS)	<i>CLP's ODS inventory volume is very small. All ODS in the inventory is enclosed in machinery and CLP is in the process of phasing out all use of ODS.</i>
	305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions <b>Sector Specific:</b> NOx, SOx and other significant air emissions per MWh for net generation from generating capacity and combustion power plants	<a href="#">Air emissions</a>
<b>Waste</b>			
<b>GRI 306: Waste 2020</b>	306-1	Waste generation and significant waste-related impacts	<a href="#">Waste</a> <a href="#">Nuclear safety</a>
	306-2	Management of significant waste-related impacts	<a href="#">Waste</a> <a href="#">Nuclear safety</a>
	306-3	Waste generated	<a href="#">Waste</a> <a href="#">Nuclear safety</a> <a href="#">Asset performance statistics</a>
	306-4	Waste diverted from disposal	<a href="#">Waste</a>
	306-5	Waste directed to disposal	<a href="#">Waste</a>

## Reinforcing resilience in a changing operating environment

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
<b>GRI 3: Material Topics 2021</b>	3-3	Management of material topics <b>Sector Specific - Materials:</b> Long-term strategy for managing and phasing out high level and low level in-service PCBs <b>Sector Specific - Water:</b> Collaborative approaches to manage watersheds and reservoirs and long-term planning for securing water resources <b>Sector Specific - Availability and Reliability:</b> Ensure short and long-term electricity availability and reliability <b>Sector Specific - Demand-side Management:</b>	<a href="#">Materiality assessment</a> <a href="#">Impact material topics</a> <a href="#">Environment and climate change</a> <a href="#">Customers</a> <a href="#">Asset management</a> <a href="#">Stakeholder Engagement Framework</a>

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
		Demand-side management programs including residential, commercial, institutional and industrial programs <b>Sector Specific - Disaster Planning and Response:</b> Contingency planning measures, disaster/emergency management plan and training programs, and recovery/restoration plans	
<b>Materials</b>			
GRI 301: Materials 2016	301-1	Materials used by weight or volume <b>Sector Specific:</b> Report in-use inventory of solid and liquid high level and low level PCBs contained in equipment	<a href="#">Asset performance</a>
	301-2	Recycled input materials used	<a href="#">Waste</a>
	301-3	Reclaimed products and their packaging materials	<i>CLP's primary product is electricity, which requires no packaging for delivery to customers. Packaging material used for auxiliary products only accounts for an immaterial amount. The nature of electricity also does not allow recalls of the company's primary product.</i>
<b>Water and Effluents</b>			
GRI 303: Water and Effluents 2018	303-1	Interactions with water as a shared resource <b>Sector Specific:</b> Overall water usage for processing, cooling and consumption in thermal and nuclear power plants, including use of water in ash handling and coal cleaning	<a href="#">Water</a>
	303-2	Management of water discharge-related impacts	<a href="#">Water</a>
	303-3	Water withdrawal	<a href="#">Water</a>
	303-4	Water discharge	<a href="#">Water</a>
	303-5	Water consumption	<a href="#">Water</a> <a href="#">Asset performance statistics</a>
GRI 306: Effluents and Waste 2016*	306-3*	Significant spills	<a href="#">Legal compliance</a>
			<a href="#">Environmental regulations and compliance</a>
			<a href="#">Water</a> <a href="#">Nuclear safety</a>
<b>Customer Privacy</b>			
GRI 418: Customer Privacy 2016	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	<a href="#">Customer privacy</a> <a href="#">Customer satisfaction</a> <a href="#">Legal compliance</a>
<b>Availability and Reliability</b>			
EU10 Availability and Reliability	EU10	Planned capacity against projected electricity demand over the long term, broken down by energy source and regulatory regime	<a href="#">Climate-related Disclosures Report</a>
			<a href="#">Availability and reliability</a> <a href="#">Asset management data</a>
EU11 System Efficiency	EU11	Average generation efficiency of thermal plants by energy source and by regulatory regime	<a href="#">Asset performance</a> <a href="#">Asset performance statistics</a>
			<a href="#">Availability and reliability</a>
EU12 System Efficiency	EU12	Transmission and distribution losses as a percentage of total energy	<a href="#">Availability and reliability</a>

## Aligning business activities with community, employees and customer expectations

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
<b>GRI 3: Material Topics 2021</b>	3-3	<p>Management of material topics</p> <p><b>Sector Specific - Employment:</b> Programs and processes to ensure the availability of a skilled workforce</p> <p><b>Sector Specific - Employment:</b> Policies and requirements regarding health and safety of employees and employees of contractors and subcontractors</p> <p><b>Sector Specific - Freedom of Association and Collective Bargaining:</b> Management mechanisms to address the right to organize, bargain and strike</p> <p><b>Sector Specific - Local Communities:</b> Stakeholder participation in the decision making process related to energy planning and infrastructure development</p> <p><b>Sector Specific - Local Communities:</b> Approach to managing the impacts of displacement</p> <p><b>Sector Specific - Local Communities:</b> Explanation of whether the organization's programmes for managing community impacts have been effective in mitigating negative impacts and maximizing positive impacts</p> <p><b>Sector Specific - Provision of Information:</b> Practices to address language, cultural, low literacy and disability related barriers to accessing and safely using electricity and customer support services</p> <p><b>Sector Specific - Access:</b> Programs, including those in partnership with government, to improve or maintain access to electricity and customer support services</p> <p><b>Sector Specific - Research and Development:</b> Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development</p>	<p><a href="#">Materiality assessment</a></p> <p><a href="#">Impact material topics</a></p> <p><a href="#">People</a></p> <p><a href="#">Safety</a></p> <p><a href="#">Customers</a></p> <p><a href="#">Supply chain</a></p> <p><a href="#">Corporate governance</a></p> <p><a href="#">Asset management</a></p> <p><a href="#">Access to electricity</a></p> <p><a href="#">Stakeholder Engagement Framework</a></p>
<b>Economic Performance</b>			
<b>GRI 201: Economic Performance 2016</b>	201-1	Direct economic value generated and distributed	<p><a href="#">Annual Report - A Snapshot of CLP</a></p> <p><a href="#">Impact material topics</a></p> <p><a href="#">Community investment</a></p>
	201-2	Financial implications and other risks and opportunities due to climate change	<a href="#">Climate-related Disclosures Report</a>
	201-3	Defined benefit plan obligations and other retirement plans	<a href="#">Fair and ethical work practices</a>
	201-4	Financial assistance received from government	<a href="#">Public policy</a>
<b>Market Presence</b>			
<b>GRI 202: Market Presence 2016</b>	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	<a href="#">Fostering diversity and inclusion</a>
	202-2	Proportion of senior management hired from the local community	<a href="#">Fostering diversity and inclusion</a>
<b>Indirect Economic Impacts</b>			
<b>GRI 203: Indirect Economic Impacts 2016</b>	203-1	Infrastructure investments and services supported	<p><a href="#">Availability and reliability</a></p> <p><a href="#">Community investment</a></p> <p><a href="#">Access to electricity</a></p> <p><a href="#">Asset management data</a></p>
	203-2	Significant indirect economic impacts	<a href="#">Community investment</a>

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
<b>Procurement Practices</b>			
<b>GRI 204: Procurement Practices 2016</b>	204-1	Proportion of spending on local suppliers	<a href="#">Supply chain management</a>
<b>Anti-corruption</b>			
<b>GRI 205: Anti-corruption 2016</b>	205-1	Operations assessed for risks related to corruption	<a href="#">Code of Conduct and anti-corruption</a> <a href="#">Case study: Holistic assessment of new investment projects</a>
	205-2	Communication and training about anti-corruption policies and procedures	<a href="#">Code of Conduct and anti-corruption</a>
	205-3	Confirmed incidents of corruption and actions taken	<a href="#">Legal compliance</a> <a href="#">Code of Conduct and anti-corruption</a>
<b>Anti-competitive Behavior</b>			
<b>GRI 206: Anti-competitive Behavior 2016</b>	206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	<a href="#">Legal compliance</a>
<b>Tax</b>			
<b>GRI 207: Tax 2019</b>	207-1	Approach to tax	<a href="#">Annual Report - Financials</a>
	207-2	Tax governance, control and risk management	<a href="#">Annual Report - Audit and Risk Committee Report</a> <a href="#">Annual Report - Financials</a>
	207-3	Stakeholder engagement and management of concerns related to tax	<a href="#">Stakeholder Engagement Framework</a>
	207-4	Country-by-country reporting	<a href="#">Annual Report - Financial Review</a> <a href="#">Annual Report - Financials</a>
<b>Supplier Environmental Assessment</b>			
<b>GRI 308: Supplier Environmental Assessment 2016</b>	308-1	New suppliers that were screened using environmental criteria	<a href="#">Supply chain management</a>
	308-2	Negative environmental impacts in the supply chain and actions taken	<a href="#">Supply chain management</a>
<b>Employment</b>			
<b>GRI 401: Employment 2016</b>	401-1	New employee hires and employee turnover <b>Sector Specific:</b> Average length of tenure of employees leaving employment during the reporting period, breakdown by gender and age group	<a href="#">People data</a>
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	<a href="#">Supporting employees to thrive in change</a> <a href="#">Fair and ethical work practices</a>
	401-3	Parental leave	<a href="#">Supporting employees to thrive in change</a>
	EU15	Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region	<a href="#">People data</a>
<b>Labor/Management Relations</b>			
<b>GRI 402: Labor/Management Relations 2016</b>	402-1	Minimum notice periods regarding operational changes	<a href="#">Fair and ethical work practices</a>
<b>Occupational Health and Safety</b>			
<b>GRI 403: Occupational Health and Safety 2018</b>	403-1	Occupational health and safety management system	<a href="#">Health, Safety, and Environment management</a> <a href="#">Occupational health and safety</a>
	403-2	Hazard identification, risk assessment, and incident investigation <b>Sector Specific:</b> Health and safety performance of contractors and subcontractors working onsite or on behalf of the organization off-site	<a href="#">Health, Safety, and Environment management</a> <a href="#">Occupational health and safety</a>
	403-3	Occupational health services	<a href="#">Occupational health and safety</a>
	403-4	Worker participation, consultation, and communication on occupational health and safety	<a href="#">Occupational health and safety</a>

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	403-5	Worker training on occupational health and safety	<a href="#">Occupational health and safety</a>
	403-6	Promotion of worker health	<a href="#">Occupational health and safety</a>
	403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	<a href="#">Occupational health and safety</a>
	403-8	Workers covered by an occupational health and safety management system	<a href="#">Occupational health and safety</a>
	403-9	Work-related injuries	<a href="#">Occupational health and safety</a>
	403-10	Work-related ill health	<a href="#">Occupational health and safety</a> <a href="#">Safety data</a>
	EU17	Days worked by contractor and subcontractor employees involved in construction, operation & maintenance activities	<a href="#">Occupational health and safety</a>
	EU18	Percentage of contractor and subcontractor employees that have undergone relevant health and safety training	<a href="#">Occupational health and safety</a>
<b>Training and Education</b>			
<b>GRI 404: Training and Education 2016</b>	404-1	Average hours of training per year per employee	<a href="#">People data</a>
	404-2	Programs for upgrading employee skills and transition assistance programs	<a href="#">Talent and skills development</a> <a href="#">Supporting employees to thrive in change</a>
	404-3	Percentage of employees receiving regular performance and career development reviews	<a href="#">Talent and skills development</a>
<b>Diversity and Equal Opportunity</b>			
<b>GRI 405: Diversity and Equal Opportunity 2016</b>	405-1	Diversity of governance bodies and employees	<a href="#">People data</a> <a href="#">Annual Report - Corporate Governance Report</a>
	405-2	Ratio of basic salary and remuneration of women to men	<a href="#">Fostering diversity and inclusion</a>
<b>Non-discrimination</b>			
<b>GRI 406: Non-discrimination 2016</b>	406-1	Incidents of discrimination and corrective actions taken	<a href="#">Code of Conduct and anti-corruption</a>
<b>Freedom of Association and Collective Bargaining</b>			
<b>GRI 407: Freedom of Association and Collective Bargaining 2016</b>	407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	<a href="#">Fair and ethical work practices</a> <a href="#">Responsible procurement</a> <a href="#">Supply chain management</a>
<b>Child Labor</b>			
<b>GRI 408: Child Labor 2016</b>	408-1	Operations and suppliers at significant risk for incidents of child labor	<a href="#">Fair and ethical work practices</a> <a href="#">Supply chain management</a>
<b>Forced or Compulsory Labor</b>			
<b>GRI 409: Forced or Compulsory Labor 2016</b>	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	<a href="#">Fair and ethical work practices</a> <a href="#">Supply chain management</a>
<b>Security Practices</b>			
<b>GRI 410: Security Practices 2016</b>	410-1	Security personnel trained in human rights policies or procedures	<a href="#">Physical security</a>
<b>Rights of Indigenous Peoples</b>			
<b>GRI 411: Rights of Indigenous Peoples 2016</b>	411-1	Incidents of violations involving rights of indigenous peoples	<a href="#">Legal compliance</a>
<b>Local Communities</b>			
<b>GRI 413: Local Communities 2016</b>	413-1	Operations with local community engagement, impact assessments, and development programs	<a href="#">Case study: Holistic assessment of new investment projects</a> <a href="#">Stakeholder Engagement Framework</a> <a href="#">Community investment</a>



GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	413-2	Operations with significant actual and potential negative impacts on local communities	<a href="#">Legal compliance</a>
	EU22	Number of people physically or economically displaced and compensation, broken down by type of project	<a href="#">Legal compliance</a>
<b>Supplier Social Assessment</b>			
<b>GRI 414: Supplier Social Assessment 2016</b>	414-1	New suppliers that were screened using social criteria	<a href="#">Supply chain management</a>
	414-2	Negative social impacts in the supply chain and actions taken	<a href="#">Supply chain management</a> <a href="#">Responsible procurement</a>
<b>Public Policy</b>			
<b>GRI 415: Public Policy 2016</b>	415-1	Political contributions	<a href="#">Public policy</a>
<b>Customer Health and Safety</b>			
<b>GRI 416: Customer Health and Safety 2016</b>	416-1	Assessment of the health and safety impacts of product and service categories	<a href="#">Safety around CLP's network</a>
	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	<a href="#">Safety around CLP's network</a> <a href="#">Legal compliance</a>
	EU25	Number of injuries and fatalities to the public involving company assets, including legal judgments, settlements and pending legal cases of diseases	<a href="#">Legal compliance</a>
<b>Marketing and Labeling</b>			
<b>GRI 417: Marketing and Labeling 2016</b>	417-1	Requirements for product and service information and labeling	<a href="#">Customer satisfaction</a>
	417-2	Incidents of non-compliance concerning product and service information and labeling	<a href="#">Legal compliance</a>
	417-3	Incidents of non-compliance concerning marketing communications	<a href="#">Legal compliance</a> <a href="#">Customer satisfaction</a>
<b>Access</b>			
<b>EU26 Access</b>	EU26	Percentage of population unserved in licensed distribution or service areas	<a href="#">Availability and reliability</a>
<b>EU27 Access</b>	EU27	Number of residential disconnections for non-payment, broken down by duration of disconnection and by regulatory regime	<a href="#">Access to electricity</a>
<b>EU28 Access</b>	EU28	Power outage frequency	<a href="#">Availability and reliability</a>
<b>EU29 Access</b>	EU29	Average power outage duration	<a href="#">Availability and reliability</a>
<b>EU30 Access</b>	EU30	Average plant availability factor by energy source and by regulatory regime	<a href="#">Availability and reliability</a> <a href="#">Asset performance statistics</a>