

GRI Sustainability Report Standards

Content Index for CLP's 2022 Sustainability Report

CLP has reported in accordance with the GRI Standards for the period 1 January 2022 to 31 December 2022.

For the Content Index - Essentials Service, GRI Services reviewed that the GRI content index is clearly presented, in a manner consistent with the Standards, and that the references for disclosures 2-1 to 2-5, 3-1 and 3-2 are aligned with the appropriate sections in the body of the report.



**CONTENT INDEX
ESSENTIALS SERVICE**

2023

GRI 1: Foundation 2021

General Disclosures

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
The organization and its reporting practices			
GRI 2: General Disclosures 2021	2-1	Organizational details	Annual Report - Financials
	2-2	Entities included in the organization's sustainability reporting	About this Report - Reporting scope and data verification
	2-3	Reporting period, frequency and contact point	About this Report - Reporting scope and data verification Feedback Form
	2-4	Restatements of information	About this Report - Reporting scope and data verification
	2-5	External assurance	About this Report - Reporting scope and data verification Annual Report - Corporate Governance Report Independent assurance statement
Activities and workers			
GRI 2: General Disclosures 2021	2-6	Activities, value chain and other business relationships	Annual Report - A Snapshot of CLP in 2022 Social Impacts - Customers - Energy services and solutions Social Impacts - Partners - Supply chain management ESG data table - Partners
	2-7	Employees	Social Impacts - Our people - Workforce size and mix ESG data table - Our People
	2-8	Workers who are not employees	Social Impacts - Our people - Workforce size and mix ESG data table - Our People

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	EU1	Installed capacity, broken down by primary energy source and by regulatory regime	ESG data table - Customers
	EU2	Net energy output, broken down by primary energy source and by regulatory regime	ESG data table - Customers Climate-related Disclosures Report - Metrics and Targets - Performance against the Climate Vision 2050 targets
	EU3	Number of residential, industrial, institutional and commercial customer accounts	ESG data table - Customers
		Number of residential, industrial, institutional and commercial customer accounts	Social Impacts - Customers - Customer portfolio
	EU4	Length of above and underground transmission and distribution lines by regulatory regime	Social Impacts - Customers - Access to reliable energy
	EU5	Allocation CO ₂ e emissions allowances or equivalent, broken down by carbon trading framework	Climate-related Disclosures Report - Climate Risk Management - Transition risks
Governance			
GRI 2: General Disclosures 2021	2-9	Governance structure and composition	Annual Report - Corporate Governance Report Approach to Sustainability - Governance - Corporate governance framework and code Approach to Sustainability - Governance - Sustainability governance
	2-10	Nomination and selection of the highest governance body	Annual Report - Corporate Governance Report
	2-11	Chair of the highest governance body	Annual Report - Corporate Governance Report
	2-12	Role of the highest governance body in overseeing the management of impacts	Annual Report - Corporate Governance Report Approach to Sustainability - Governance - Corporate governance framework and code Approach to Sustainability - Governance - Sustainability governance Approach to Sustainability - Stakeholder management Approach to Sustainability - Materiality assessment process
	2-13	Delegation of responsibility for managing impacts	Approach to Sustainability - Governance - Sustainability governance
	2-14	Role of the highest governance body in sustainability reporting	Annual Report - Corporate Governance Report Approach to Sustainability - Governance - Sustainability governance
	2-15	Conflicts of interest	Approach to Sustainability - Governance - Corporate governance framework and code Annual Report - Corporate Governance Report

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	2-16	Communication of critical concerns	Approach to Sustainability - Stakeholder management Annual Report - Corporate Governance Report
	2-17	Collective knowledge of the highest governance body	Annual Report - Corporate Governance Report
	2-18	Evaluation of the performance of the highest governance body	Annual Report - Corporate Governance Report
	2-19	Remuneration policies	Annual Report - Human Resources & Remuneration Committee Report
	2-20	Process to determine remuneration	Annual Report - Human Resources & Remuneration Committee Report
	2-21	Annual total compensation ratio	<i>Not applicable. Fairness and internal equity are key elements of CLP's Remuneration Policy. CLP engages independent external consultants to conduct remuneration benchmarking and to ensure market competitiveness. These metrics are affected by a range of factors including market trend and inflation rate, which vary between markets, making a definitive statement difficult. For more information, the Remuneration Policy is available in the Human Resources & Remuneration Committee Report.</i>
Strategy, policies and practices			
GRI 2: General Disclosures 2021	2-22	Statement on sustainable development strategy	Chairman and CEO message
	2-23	Policy commitments	Approach to Sustainability - Governance - Corporate governance framework and code Approach to Sustainability - Governance - Sustainability governance Approach to Sustainability - Risk management Environmental Impacts - Environmental management and compliance Social Impacts - Our people - Fair and ethical work practices Company Articles, Codes, Policies and Guidelines Value Framework
	2-24	Embedding policy commitments	Annual Report - Corporate Governance Report Approach to Sustainability - Governance - Corporate governance framework and code Social Impacts - Partners - Code of Conduct and anti-corruption Social Impacts - Partners - Supply chain management Social Impacts - Partners - Responsible procurement

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	2-25	Processes to remediate negative impacts	Approach to Sustainability - Stakeholder management <hr/> Social Impacts - Our people - Fair and ethical work practices
	2-26	Mechanisms for seeking advice and raising concerns	Whistleblowing Policy <hr/> Social Impacts - Partners - Code of Conduct and anti-corruption
	2-27	Compliance with laws and regulations	Environmental Impacts - Environmental management and compliance <hr/> Social Impacts - Partners - Legal compliance <hr/> ESG data table - Environment
	2-28	Membership associations	Social Impacts - Partners - Public policy
Stakeholder engagement			
GRI 2: General Disclosures 2021	2-29	Approach to stakeholder engagement	Approach to Sustainability - Stakeholder management
	2-30	Collective bargaining agreements	Social Impacts - Our people - Fair and ethical work practices
Materiality assessment			
GRI 3: Material Topics 2021	3-1	Process to determine material topics	Approach to Sustainability - Materiality assessment process <hr/> Annual Report - Sustainability as Our Business Strategy
	3-2	List of material topics	Approach to Sustainability - The materiality matrix

Material Topics

Shaping and executing the transition to net zero

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	Management of material topics Sector Specific - Biodiversity: Approaches for pest and vegetation management along transmission and distribution corridors Sector Specific - Waste: Management strategy and storage methods for different types of radioactive nuclear waste Sector Specific - Plant Decommissioning: Provisions for decommissioning of nuclear power sites	Approach to Sustainability - Materiality assessment process
			Our Sustainability Priorities - Shaping and executing the transition to net zero
			Environmental impacts
			Social Impacts - Community - Nuclear safety
			Approach to Sustainability - Stakeholder management
			Annual Report - Stakeholders - Capital Providers
			Annual Report - Stakeholders - Partners
			Annual Report - Stakeholders - Community
Energy			
GRI 302: Energy 2016	302-2	Energy consumption outside of the organization	GHG accounting methodology
	302-3	Energy intensity	Social Impacts - Customers - Asset management Asset performance statistics
	302-4	Reduction of energy consumption	Social Impacts - Customers - Asset management
	302-5	Reductions in energy requirements of products and services	Social Impacts - Customers - Asset management Social Impacts - Customers - Energy services and solutions
Biodiversity			
GRI 304: Biodiversity 2016	304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	Environmental Impacts - Biodiversity and land use
	304-2	Significant impacts of activities, products, and services on biodiversity Sector Specific: Nature of significant direct and indirect impacts on biodiversity regarding maintenance of transmission line corridors, fragmentation and isolation, as well as impacts of thermal discharge	Environmental Impacts - Biodiversity and land use
	304-3	Habitats protected or restored	Environmental Impacts - Biodiversity and land use
	304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	Environmental Impacts - Biodiversity and land use

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	EU13	Biodiversity of offset habitats compared to the biodiversity of the affected areas	Environmental Impacts - Biodiversity and land use
Emissions			
GRI 305: Emissions 2016	305-1	Direct (Scope 1) greenhouse gas emissions Sector Specific: CO ₂ e per MWh, breakdown by regulatory regime, for net generation from generating capacity, fossil fuel generation and estimated net delivery to end users including emissions from own generation	ESG data table - Climate Change GHG accounting methodology Climate-related Disclosures Report - Metrics and Targets - CLP's GHG profile Asset performance statistics
	305-2	Energy indirect (Scope 2) greenhouse gas emissions Sector Specific: CO ₂ e per MWh, breakdown by regulatory regime, for estimated net delivery to end users including emissions from own generation	ESG data table - Climate Change GHG accounting methodology Climate-related Disclosures Report - Metrics and Targets - CLP's GHG profile Asset performance statistics
	305-3	Other indirect (Scope 3) greenhouse gas emissions	ESG data table - Climate Change GHG accounting methodology Climate-related Disclosures Report - Metrics and Targets - CLP's GHG profile
	305-4	Greenhouse gas emissions intensity	ESG data table - Climate Change GHG accounting methodology Climate-related Disclosures Report - Metrics and Targets - Performance against the Climate Vision 2050 targets
	305-5	Reduction of greenhouse gas emissions	Climate-related Disclosures Report - Strategy - CLP's Climate Vision 2050 Climate-related Disclosures Report - Metrics and Targets - Performance against the Climate Vision 2050 targets GHG accounting methodology
	305-6	Emissions of ozone-depleting substances (ODS)	<i>CLP's ODS inventory volume is very small. All ODS in the inventory is enclosed in machinery and CLP is in the process of phasing out all use of ODS.</i>
	305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions Sector Specific: NOx, SOx and other significant air emissions per MWh for net generation from generating capacity and combustion power plants	Environmental Impacts - Air emissions ESG data table - Environment

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Waste			
GRI 306: Waste 2020	306-1	Waste generation and significant waste-related impacts	Environmental Impacts - Waste Social Impacts - Community - Nuclear safety
	306-2	Management of significant waste-related impacts	Environmental Impacts - Waste Social Impacts - Community - Nuclear safety ESG data table - Environment
	306-3	Waste generated	Environmental Impacts - Waste Social Impacts - Community - Nuclear safety Asset performance statistics
	306-4	Waste diverted from disposal	Environmental Impacts - Waste
	306-5	Waste directed to disposal	Environmental Impacts - Waste

Bolstering energy security and reliability

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	Management of material topics Sector Specific - Access: Programs, including those in partnership with government, to improve or maintain access to electricity and customer support services	Approach to Sustainability - Materiality assessment process
			Our Sustainability Priorities - Bolstering energy security and reliability
			Social Impacts - Customers - Access to reliable energy
			Social Impacts - Partners - Public policy
			Social Impacts - Community - Providing access to reasonably priced energy
			Approach to Sustainability - Stakeholder management
			Annual Report - Stakeholders - Customers
Access			
EU26 Access	EU26	Percentage of population unserved in licensed distribution or service areas	Social Impacts - Customers - Access to reliable energy
EU27 Access	EU27	Number of residential disconnections for non-payment, broken down by duration of disconnection and by regulatory regime	Social Impacts - Customers - Access to reliable energy
EU28 Access	EU28	Power outage frequency	Social Impacts - Customers - Access to reliable energy
EU29 Access	EU29	Average power outage duration	Social Impacts - Customers - Access to reliable energy
EU30 Access	EU30	Average plant availability factor by energy source and by regulatory regime	Social Impacts - Customers - Access to reliable energy
			Asset performance statistics

Aligning business activities with community, employee and customer expectations

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	Management of material topics	Approach to Sustainability - Materiality assessment process
		Sector Specific - Employment: Programs and processes to ensure the availability of a skilled workforce	Our Sustainability Priorities - Aligning business activities with community, employee and customer expectations
		Sector Specific - Employment: Policies and requirements regarding health and safety of employees and employees of contractors and subcontractors	Social Impacts - Customers
		Sector Specific - Freedom of Association and Collective Bargaining: Management mechanisms to address the right to organize, bargain and strike	Social Impacts - Our people
		Sector Specific - Local Communities: Stakeholder participation in the decision making process related to energy planning and infrastructure development	Social Impacts - Partners - Public policy
		Sector Specific - Local Communities: Approach to managing the impacts of displacement	Social Impacts - Partners - Supply chain management
		Sector Specific - Local Communities: Explanation of whether the organization's programmes for managing community impacts have been effective in mitigating negative impacts and maximizing positive impacts	Social Impacts - Partners - Responsible procurement
		Sector Specific - Provision of Information: Practices to address language, cultural, low literacy and disability related barriers to accessing and safely using electricity and customer support services	Social Impacts - Community
		Sector Specific - Research and Development: Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development	Approach to Sustainability - Governance
			Social Impacts - Customers - Asset management
			Social Impacts - Customers - Access to reliable energy
			Approach to Sustainability - Stakeholder management
Economic Performance			
GRI 201: Economic Performance 2016	201-1	Direct economic value generated and distributed	Annual Report - A Snapshot of CLP in 2022
			Economic value generated and distributed
			Social Impacts - Community - Community investment
			Climate-related Disclosures Report
	201-2	Financial implications and other risks and opportunities due to climate change	
	201-3	Defined benefit plan obligations and other retirement plans	Social Impacts - Our people - Fair and ethical work practices
	201-4	Financial assistance received from government	Social Impacts - Partners - Public policy
Market Presence			
GRI 202: Market Presence 2016	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	Social Impacts - Our people - Fair and ethical work practices
		202-2	Proportion of senior management hired from the local community

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Indirect Economic Impacts			
GRI 203: Indirect Economic Impacts 2016	203-1	Infrastructure investments and services supported	Social Impacts - Customers - Access to reliable energy Social Impacts - Community - Community investment ESG data table - Customers
	203-2	Significant indirect economic impacts	Social Impacts - Community - Community investment
Procurement Practices			
GRI 204: Procurement Practices 2016	204-1	Proportion of spending on local suppliers	Social Impacts - Partners - Supply chain management ESG data table - Partners
Anti-corruption			
GRI 205: Anti-corruption 2016	205-1	Operations assessed for risks related to corruption	Approach to Sustainability - Risk management Social Impacts - Partners - Code of Conduct and anti-corruption Case study: Holistic assessment of new investment projects
	205-2	Communication and training about anti-corruption policies and procedures	Social Impacts - Partners - Code of Conduct and anti-corruption
	205-3	Confirmed incidents of corruption and actions taken	Social Impacts - Partners - Code of Conduct and anti-corruption Social Impacts - Partners - Legal compliance ESG data table - Partners
Anti-competitive Behavior			
GRI 206: Anti-competitive Behavior 2016	206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Social Impacts - Partners - Legal compliance
Tax			
GRI 207: Tax 2019	207-1	Approach to tax	Annual Report - Financials
	207-2	Tax governance, control and risk management	Annual Report - Audit and Risk Committee Report
			Annual Report - Financials
	207-3	Stakeholder engagement and management of concerns related to tax	Approach to Sustainability - Stakeholder management
207-4	Country-by-country reporting	Annual Report - Financial Review Annual Report - Financials	

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Supplier Environmental Assessment			
GRI 308: Supplier Environmental Assessment 2016	308-1	New suppliers that were screened using environmental criteria	Social Impacts - Partners - Supply chain management
	308-2	Negative environmental impacts in the supply chain and actions taken	Social Impacts - Partners - Supply chain management
Employment			
GRI 401: Employment 2016	401-1	New employee hires and employee turnover Sector Specific: Average length of tenure of employees leaving employment during the reporting period, breakdown by gender and age group	ESG data table - Our People
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Social Impacts - Our people - Fair and ethical work practices Social Impacts - Our people - Supporting employees to thrive in change
	401-3	Parental leave	Social Impacts - Our people - Supporting employees to thrive in change
	EU15	Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region	ESG data table - Our People
Labor/Management Relations			
GRI 402: Labor/Management Relations 2016	402-1	Minimum notice periods regarding operational changes	Social Impacts - Our people - Fair and ethical work practices
Occupational Health and Safety			
GRI 403: Occupational Health and Safety 2018	403-1	Occupational health and safety management system	Social Impacts - Our people - Health, Safety and Environment management Social Impacts - Our people - Occupational health and safety
	403-2	Hazard identification, risk assessment, and incident investigation Sector Specific: Health and safety performance of contractors and subcontractors working onsite or on behalf of the organization off-site	Social Impacts - Our people - Health, Safety and Environment management
			Social Impacts - Our people - Occupational health and safety ESG data table - Our People
	403-3	Occupational health services	Social Impacts - Our people - Occupational health and safety
	403-4	Worker participation, consultation, and communication on occupational health and safety	Social Impacts - Our people - Occupational health and safety
	403-5	Worker training on occupational health and safety	Social Impacts - Our people - Occupational health and safety
403-6	Promotion of worker health	Social Impacts - Our people - Occupational health and safety	

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
	403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Social Impacts - Our people - Occupational health and safety
	403-8	Workers covered by an occupational health and safety management system	Social Impacts - Our people - Occupational health and safety
	403-9	Work-related injuries	Social Impacts - Our people - Occupational health and safety ESG data table - Our People
	403-10	Work-related ill health	Social Impacts - Our people - Occupational health and safety ESG data table - Our People
	EU17	Days worked by contractor and subcontractor employees involved in construction, operation & maintenance activities	Social Impacts - Our people - Occupational health and safety
	EU18	Percentage of contractor and subcontractor employees that have undergone relevant health and safety training	Social Impacts - Our people - Occupational health and safety
Training and Education			
GRI 404: Training and Education 2016	404-1	Average hours of training per year per employee	ESG data table - Our People
	404-2	Programs for upgrading employee skills and transition assistance programs	Social Impacts - Our people - Talent and skills development Social Impacts - Our people - Supporting employees to thrive in change
	404-3	Percentage of employees receiving regular performance and career development reviews	Social Impacts - Our people - Talent and skills development
Diversity and Equal Opportunity			
GRI 405: Diversity and Equal Opportunity 2016	405-1	Diversity of governance bodies and employees	ESG data table - Our People Annual Report - Corporate Governance Report
	405-2	Ratio of basic salary and remuneration of women to men	Social Impacts - Our people - Fair and ethical work practices
Non-discrimination			
GRI 406: Non-discrimination 2016	406-1	Incidents of discrimination and corrective actions taken	Social Impacts - Partners - Code of Conduct and anti-corruption
Freedom of Association and Collective Bargaining			
GRI 407: Freedom of Association and Collective Bargaining 2016	407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Social Impacts - Our people - Fair and ethical work practices Social Impacts - Partners - Supply chain management Social Impacts - Partners - Responsible procurement

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Child Labor			
GRI 408: Child Labor 2016	408-1	Operations and suppliers at significant risk for incidents of child labor	Social Impacts - Our people - Fair and ethical work practices Social Impacts - Partners - Supply chain management
Forced or Compulsory Labor			
GRI 409: Forced or Compulsory Labor 2016	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	Social Impacts - Our people - Fair and ethical work practices Social Impacts - Partners - Supply chain management
Security Practices			
GRI 410: Security Practices 2016	410-1	Security personnel trained in human rights policies or procedures	Social Impacts - Customers - Physical security
Rights of Indigenous Peoples			
GRI 411: Rights of Indigenous Peoples 2016	411-1	Incidents of violations involving rights of indigenous peoples	Social Impacts - Partners - Legal compliance
Local Communities			
GRI 413: Local Communities 2016	413-1	Operations with local community engagement, impact assessments, and development programs	Case study: Holistic assessment of new investment projects Approach to Sustainability - Stakeholder management Social Impacts - Community - Community investment
	413-2	Operations with significant actual and potential negative impacts on local communities	Social Impacts - Partners - Legal compliance
	EU22	Number of people physically or economically displaced and compensation, broken down by type of project	Social Impacts - Partners - Legal compliance
Supplier Social Assessment			
GRI 414: Supplier Social Assessment 2016	414-1	New suppliers that were screened using social criteria	Social Impacts - Partners - Supply chain management
	414-2	Negative social impacts in the supply chain and actions taken	Social Impacts - Partners - Supply chain management Social Impacts - Partners - Responsible procurement
Public Policy			
GRI 415: Public Policy 2016	415-1	Political contributions	Social Impacts - Partners - Public policy ESG data table - Partners

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Customer Health and Safety			
GRI 416: Customer Health and Safety 2016	416-1	Assessment of the health and safety impacts of product and service categories	Social Impacts - Community - Safety around CLP's network
	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	Social Impacts - Partners - Legal compliance Social Impacts - Community - Safety around CLP's network
	EU25	Number of injuries and fatalities to the public involving company assets, including legal judgments, settlements and pending legal cases of diseases	Social Impacts - Partners - Legal compliance
Marketing and Labeling			
GRI 417: Marketing and Labeling 2016	417-1	Requirements for product and service information and labeling	Social Impacts - Customers - Customer satisfaction
	417-2	Incidents of non-compliance concerning product and service information and labeling	Social Impacts - Partners - Code of Conduct and anti-corruption Social Impacts - Partners - Legal compliance
	417-3	Incidents of non-compliance concerning marketing communications	Social Impacts - Partners - Code of Conduct and anti-corruption Social Impacts - Partners - Legal compliance Social Impacts - Customers - Customer satisfaction

Reinforcing resilience in a changing operating environment

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	<p>Management of material topics</p> <p>Sector Specific - Materials: Long-term strategy for managing and phasing out high level and low level in-service PCBs</p> <p>Sector Specific - Water: Collaborative approaches to manage watersheds and reservoirs and long-term planning for securing water resources</p> <p>Sector Specific - Availability and Reliability: Ensure short and long-term electricity availability and reliability</p> <p>Sector Specific - Demand-side Management: Demand-side management programs including residential, commercial, institutional and industrial programs</p> <p>Sector Specific - Disaster Planning and Response: Contingency planning measures, disaster/emergency management plan and training programs, and recovery/restoration plans</p>	Approach to Sustainability - Materiality assessment process Reinforcing resilience in a changing operating environment Environmental impacts Social Impacts - Customers Approach to Sustainability - Stakeholder management Annual Report - Stakeholders - Customers Annual Report - Stakeholders - Community

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Materials			
GRI 301: Materials 2016	301-1	Materials used by weight or volume Sector Specific: Report in-use inventory of solid and liquid high level and low level PCBs contained in equipment	Social Impacts - Customers - Asset management
	301-2	Recycled input materials used	Environmental Impacts - Waste
	301-3	Reclaimed products and their packaging materials	<i>CLP's primary product is electricity, which requires no packaging for delivery to customers. Packaging material used for auxiliary products only accounts for an immaterial amount. The nature of electricity also does not allow recalls of the company's primary product.</i>
Water and Effluents			
GRI 303: Water and Effluents 2018	303-1	Interactions with water as a shared resource Sector Specific: Overall water usage for processing, cooling and consumption in thermal and nuclear power plants, including use of water in ash handling and coal cleaning	Environmental Impacts - Water
	303-2	Management of water discharge-related impacts	Environmental Impacts - Water
	303-3	Water withdrawal	Environmental Impacts - Water ESG data table - Environment
	303-4	Water discharge	Environmental Impacts - Water ESG data table - Environment
	303-5	Water consumption	Environmental Impacts - Water Asset performance statistics ESG data table - Environment
GRI 306: Effluents and Waste 2016*	306-3*	Significant spills	Social Impacts - Partners - Legal compliance
			Environmental Impacts - Environmental management and compliance
			Social Impacts - Community - Nuclear safety
Customer Privacy			
GRI 418: Customer Privacy 2016	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Social Impacts - Customers - Customer privacy
			Social Impacts - Customers - Customer satisfaction
			Social Impacts - Partners - Legal compliance

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
Availability and Reliability			
EU10 Availability and Reliability	EU10	Planned capacity against projected electricity demand over the long term, broken down by energy source and regulatory regime	Climate-related Disclosures Report - Metrics and Targets - Performance against the Climate Vision 2050 targets Social Impacts - Customers - Access to reliable energy
EU11 System Efficiency	EU11	Average generation efficiency of thermal plants by energy source and by regulatory regime	Social Impacts - Customers - Asset management Asset performance statistics
EU12 System Efficiency	EU12	Transmission and distribution losses as a percentage of total energy	Social Impacts - Customers - Access to reliable energy

Pursuing energy growth opportunities in our core markets

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	Management of material topics Sector Specific - Research and Development: Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development	Approach to Sustainability - Materiality assessment process Annual Report - Stakeholders - Capital Providers Annual Report - Stakeholders - Partners

Building an agile and innovative workforce

GRI Standard	GRI	Disclosure	Section Links and Direct Answers
GRI 3: Material Topics 2021	3-3	Management of material topics Sector Specific - Employment: Programs and processes to ensure the availability of a skilled workforce Sector Specific - Employment: Policies and requirements regarding health and safety of employees and employees of contractors and subcontractors	Approach to Sustainability - Materiality assessment process Annual Report - Stakeholders - Our People