

# GRI Standards Content Index for CLP's 2023 Sustainability Report

CLP has reported in accordance with the GRI Standards for the period 1 January 2023 to 31 December 2023.

For the Content Index – Essentials Service, GRI Services reviewed that the GRI content index has been presented in a way consistent with the requirements for reporting in accordance with the GRI Standards, and that the information in the index is clearly presented and accessible to the stakeholders. The service was performed on the English version of the report.



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ESSENTIALS SERVICE

2024

## General Disclosures

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	EU3	Number of residential, industrial, institutional and commercial customer accounts	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Customers</a>	174-177
		Number of residential, industrial, institutional and commercial customer accounts	<a href="#">Serving Our Stakeholders - Customers - Customer portfolio</a>	88-89
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<b>Governance</b>			
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		<a href="#">Approach to Sustainability - Governance - Sustainability governance</a>	20-22
	2-10 Nomination and selection of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
	2-11 Chair of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
	2-12 Role of the highest governance body in overseeing the management of impacts	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
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	2-13 Delegation of responsibility for managing impacts	<a href="#">Approach to Sustainability - Governance - Sustainability governance</a>	20-22
	2-14 Role of the highest governance body in sustainability reporting	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
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2-17	Collective knowledge of the highest governance body	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
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2-19	Remuneration policies	<a href="#">Annual Report - Human Resources &amp; Remuneration Committee Report</a>	157-173
2-20	Process to determine remuneration	<a href="#">Annual Report - Human Resources &amp; Remuneration Committee Report</a>	157-173
2-21	Annual total compensation ratio	<i>Not applicable. Fairness and internal equity are key elements of CLP's Remuneration Policy. CLP engages independent external consultants to conduct remuneration benchmarking and to ensure market competitiveness. These metrics are affected by a range of factors including market trend and inflation rate, which vary between markets, making a definitive statement difficult. For more information, the Remuneration Policy is available in the Human Resources &amp; Remuneration Committee Report.</i>	

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			<a href="#">Respecting Nature - Strategy - Project cycle framework for environmental management and assessment</a>	67-68
			<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
			<a href="#">Company Articles, Codes, Policies and Guidelines</a>	-
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	2-24	Embedding policy commitments	<a href="#">Annual Report - Corporate Governance Report</a>	92-126
			<a href="#">Approach to Sustainability - Governance - Corporate governance framework and code</a>	18-19
			<a href="#">Serving Our Stakeholders - Partners - Code of Conduct and anti-corruption</a>	140-141
			<a href="#">Serving Our Stakeholders - Partners - Supply chain management</a>	144-147
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	2-25	Processes to remediate negative impacts	<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
			<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
2-26	Mechanisms for seeking advice and raising concerns	<a href="#">Whistleblowing Policy</a>	-	
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		<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Environment</a>	171-174	
2-28	Membership associations	<a href="#">Serving Our Stakeholders - Partners - Public policy</a>	134-139	
<b>Stakeholder engagement</b>				
<b>GRI 2: General Disclosures 2021</b>	2-29	Approach to stakeholder engagement	<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
	2-30	Collective bargaining agreements	<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
<b>Materiality assessment</b>				
<b>GRI 3: Material Topics 2021</b>	3-1	Process to determine material topics	<a href="#">Approach to Sustainability - Materiality assessment process</a>	28-32
			<a href="#">Annual Report - Delivering Our Sustainability Agenda - Overview</a>	42-48
	3-2	List of material topics	<a href="#">Approach to Sustainability - The materiality matrix</a>	33-45

## Material Topics

### Transition to Net Zero

GRI Standards	GRI Disclosures	Section Links / Direct Answers	Page no.
<b>GRI 3: Material Topics 2021</b>	3-3 Management of material topics <b>Sector Specific - Materials:</b> Long-term strategy for managing and phasing out high level and low level in-service PCBs <b>Sector Specific - Water:</b> Collaborative approaches to manage watersheds and reservoirs and long-term planning for securing water resources <b>Sector Specific - Biodiversity:</b> Approaches for pest and vegetation management along transmission and distribution corridors <b>Sector Specific - Waste:</b> Management strategy and storage methods for different types of radioactive nuclear waste <b>Sector Specific - Plant Decommissioning:</b> Provisions for decommissioning of nuclear power sites	<a href="#">Approach to Sustainability - Materiality assessment process</a>	28-32
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		<a href="#">Respecting Nature</a>	62-85
		<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
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		<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
<b>Materials</b>			
<b>GRI 301: Materials 2016</b>	301-1 Materials used by weight or volume <b>Sector Specific:</b> Report in-use inventory of solid and liquid high level and low level PCBs contained in equipment	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
	301-2 Recycled input materials used	<a href="#">Respecting Nature - Managing impacts, risks and performance - Waste management and material use</a>	77-81
	301-3 Reclaimed products and their packaging materials	<i>CLP's primary product is electricity, which requires no packaging for delivery to customers. Packaging material used for auxiliary products only accounts for an immaterial amount. The nature of electricity also does not allow recalls of the company's primary product.</i>	

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<b>GRI 302: Energy 2016</b>	302-1 Energy consumption within the organization	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
	302-2 Energy consumption outside of the organization	<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>	201-204
	302-3 Energy intensity	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
		<a href="#">Asset performance statistics</a>	-
	302-4 Reduction of energy consumption	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
	302-5 Reductions in energy requirements of products and services	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
<a href="#">Serving Our Stakeholders - Customers - Energy services and solutions</a>		95-105	
<b>Water and Effluents</b>			
<b>GRI 303: Water and Effluents 2018</b>	303-1 Interactions with water as a shared resource <b>Sector Specific:</b> Overall water usage for processing, cooling and consumption in thermal and nuclear power plants, including use of water in ash handling and coal cleaning	<a href="#">Respecting Nature - Managing impacts, risks and performance - Water</a>	82-85
	303-2 Management of water discharge-related impacts	<a href="#">Respecting Nature - Managing impacts, risks and performance - Water</a>	82-85
	303-3 Water withdrawal	<a href="#">Respecting Nature - Managing impacts, risks and performance - Water</a>	82-85
		<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Environment</a>	171-174
	303-4 Water discharge	<a href="#">Respecting Nature - Managing impacts, risks and performance - Water</a>	82-85
<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Environment</a>		171-174	



GRI Standards	GRI Disclosures	Section Links / Direct Answers	Page no.
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		<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Environment</a>	171-174
		<a href="#">Asset performance statistics</a>	-
<b>GRI 306: Effluents and Waste 2016*</b>	306-3* Significant spills	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144
		<a href="#">Respecting Nature - Governance - Monitoring and compliance of emissions and other nature-related regulations</a>	65-66
		<a href="#">Serving Our Stakeholders - Community - Nuclear safety</a>	163-165
<b>Biodiversity</b>			
<b>GRI 304: Biodiversity 2016</b>	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	<a href="#">Respecting Nature - Managing impacts, risks and performance - Biodiversity and ecosystem</a>	71-73
	304-2 Significant impacts of activities, products, and services on biodiversity <b>Sector Specific:</b> Nature of significant direct and indirect impacts on biodiversity regarding maintenance of transmission line corridors, fragmentation and isolation, as well as impacts of thermal discharge	<a href="#">Respecting Nature - Managing impacts, risks and performance - Biodiversity and ecosystem</a>	71-73
	304-3 Habitats protected or restored	<a href="#">Respecting Nature - Managing impacts, risks and performance - Biodiversity and ecosystem</a>	71-73
	304-4 IUCN Red List species and national conservation list species with habitats in areas affected by operations	<a href="#">Respecting Nature - Managing impacts, risks and performance - Biodiversity and ecosystem</a>	71-73
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU13 Biodiversity of offset habitats compared to the biodiversity of the affected areas	<a href="#">Respecting Nature - Managing impacts, risks and performance - Biodiversity and ecosystem</a>	71-73

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<b>Emissions</b>			
<b>GRI 305: Emissions 2016</b>	305-1 Direct (Scope 1) greenhouse gas emissions <b>Sector Specific:</b> CO <sub>2</sub> e per MWh, breakdown by regulatory regime, for net generation from generating capacity, fossil fuel generation and estimated net delivery to end users including emissions from own generation	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Climate change</a>	170-171
		<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>	201-204
		<a href="#">Asset performance statistics</a>	-
	305-2 Energy indirect (Scope 2) greenhouse gas emissions <b>Sector Specific:</b> CO <sub>2</sub> e per MWh, breakdown by regulatory regime, for estimated net delivery to end users including emissions from own generation	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Climate change</a>	170-171
		<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>	201-204
		<a href="#">Asset performance statistics</a>	-
	305-3 Other indirect (Scope 3) greenhouse gas emissions	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Climate change</a>	170-171
		<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>	201-204
	305-4 Greenhouse gas emissions intensity	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Climate change</a>	170-171
		<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>	201-204
	305-5 Reduction of greenhouse gas emissions	<a href="#">Our Sustainability Agenda - Transition to net zero</a>	47-49
		<a href="#">Annual Report - Delivering Our Sustainability Agenda - Transition to Net Zero</a>	49-56
<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Climate change</a>		170-171	
<a href="#">ESG Data Table and GHG Accounting Methodology - GHG accounting methodology</a>		201-204	
305-6 Emissions of ozone-depleting substances (ODS)	<i>CLP's ODS inventory volume is very small. All ODS in the inventory is enclosed in machinery and CLP is in the process of phasing out all use of ODS.</i>		

GRI Standards	GRI Disclosures	Section Links / Direct Answers	Page no.
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions <b>Sector Specific:</b> NOx, SOx and other significant air emissions per MWh for net generation from generating capacity and combustion power plants	<a href="#">Respecting Nature - Managing impacts, risks and performance - Air emissions</a>  <a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Environment</a>	74-76  171-174
<b>Waste</b>			
<b>GRI 306: Waste 2020</b>	306-1 Waste generation and significant waste-related impacts	<a href="#">Respecting Nature - Managing impacts, risks and performance - Waste management and material use</a>	77-81
		<a href="#">Serving Our Stakeholders - Community - Nuclear safety</a>	163-165
	306-2 Management of significant waste-related impacts	<a href="#">Respecting Nature - Managing impacts, risks and performance - Waste management and material use</a>	77-81
		<a href="#">Serving Our Stakeholders - Community - Nuclear safety</a>	163-165
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		<a href="#">Serving Our Stakeholders - Community - Nuclear safety</a>	163-165
		<a href="#">Asset performance statistics</a>	-
	306-4 Waste diverted from disposal	<a href="#">Respecting Nature - Managing impacts, risks and performance - Waste management and material use</a>	77-81
	306-5 Waste directed to disposal	<a href="#">Respecting Nature - Managing impacts, risks and performance - Waste management and material use</a>	77-81

## Energy Growth Opportunities

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<b>GRI 3: Material Topics 2021</b>	3-3 Management of material topics <b>Demand-side Management:</b> Demand-side management programs including residential, commercial, institutional and industrial programs <b>Sector Specific - Research and Development:</b> Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development	<a href="#">Approach to Sustainability - Materiality assessment process</a>	28-32	
		<a href="#">Our Sustainability Agenda - Energy growth opportunities</a>	50-51	
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<b>Customer Health and Safety</b>				
<b>GRI 416: Customer Health and Safety 2016</b>	416-1 Assessment of the health and safety impacts of product and service categories	<a href="#">Serving Our Stakeholders - Community - Safety around CLP's network</a>	162	
		<a href="#">Serving Our Stakeholders - Community - Safety around CLP's network</a>	162	
			<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU25 Number of injuries and fatalities to the public involving company assets, including legal judgments, settlements and pending legal cases of diseases	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144	
<b>Marketing and Labeling</b>				
<b>GRI 417: Marketing and Labeling 2016</b>	417-1 Requirements for product and service information and labeling	<a href="#">Serving Our Stakeholders - Customers - Customer satisfaction</a>	108-109	
		<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144	
			<a href="#">Serving Our Stakeholders - Partners - Code of Conduct and anti-corruption</a>	140-141
		417-2 Incidents of non-compliance concerning product and service information and labeling	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144
			<a href="#">Serving Our Stakeholders - Partners - Code of Conduct and anti-corruption</a>	140-141
				<a href="#">Serving Our Stakeholders - Customers - Customer satisfaction</a>
417-3 Incidents of non-compliance concerning marketing communications	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144		
	<a href="#">Serving Our Stakeholders - Partners - Code of Conduct and anti-corruption</a>	140-141		
		<a href="#">Serving Our Stakeholders - Customers - Customer satisfaction</a>	108-109	

## Energy Security and Reliability

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<b>GRI 3: Material Topics 2021</b>	3-3 Management of material topics <b>Sector Specific - Access:</b> Programs, including those in partnership with government, to improve or maintain access to electricity and customer support services <b>Sector Specific - Provision of Information:</b> Practices to address language, cultural, low literacy and disability related barriers to accessing and safely using electricity and customer support services	<a href="#">Approach to Sustainability - Materiality assessment process</a>	28-32
		<a href="#">Our Sustainability Agenda - Energy security and reliability</a>	52-53
		<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
		<a href="#">Serving Our Stakeholders - Partners - Public policy</a>	134-139
		<a href="#">Serving Our Stakeholders - Community - Providing access to reasonably priced energy</a>	151-152
		<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
<b>Availability and Reliability</b>			
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU10 Planned capacity against projected electricity demand over the long term, broken down by energy source and regulatory regime	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
<b>System Efficiency</b>			
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU11 Average generation efficiency of thermal plants by energy source and by regulatory regime	<a href="#">Serving Our Stakeholders - Customers - Asset management</a>	93-94
		<a href="#">Asset performance statistics</a>	-
	EU12 Transmission and distribution losses as a percentage of total energy	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92

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<b>Access</b>				
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU26	Percentage of population unserved in licensed distribution or service areas	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
	EU27	Number of residential disconnections for non-payment, broken down by duration of disconnection and by regulatory regime	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
	EU28	Power outage frequency	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
	EU29	Average power outage duration	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
	EU30	Average plant availability factor by energy source and by regulatory regime	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
			<a href="#">Asset performance statistics</a>	-

## A Safe, Future-Ready Workforce

GRI Standards	GRI Disclosures	Section Links / Direct Answers	Page no.
<b>GRI 3: Material Topics 2021</b>	3-3 Management of material topics <b>Sector Specific - Employment:</b> Programs and processes to ensure the availability of a skilled workforce	<a href="#">Approach to Sustainability - Materiality assessment process</a>	28-32
	<b>Sector Specific - Employment:</b> Policies and requirements regarding health and safety of employees and employees of contractors and subcontractors	<a href="#">Our Sustainability Agenda - A safe, future-ready workforce</a>	54-56
	<b>Sector Specific - Freedom of Association and Collective Bargaining:</b> Management mechanisms to address the right to organize, bargain and strike	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
		<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
<b>Employment</b>			
<b>GRI 401: Employment 2016</b>	401-1 New employee hires and employee turnover <b>Sector Specific:</b> Average length of tenure of employees leaving employment during the reporting period, breakdown by gender and age group	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	<a href="#">Serving Our Stakeholders - Our people - Supporting employees to thrive in change</a>	123-125
		<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
	401-3 Parental leave	<a href="#">Serving Our Stakeholders - Our people - Supporting employees to thrive in change</a>	123-125
<b>GRI G4 Electric Utilities Sector Disclosures</b>	EU15 Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
	EU17 Days worked by contractor and subcontractor employees involved in construction, operation & maintenance activities	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
	EU18 Percentage of contractor and subcontractor employees that have undergone relevant health and safety training	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132

GRI Standards	GRI Disclosures	Section Links / Direct Answers	Page no.
<b>Labor/Management Relations</b>			
<b>GRI 402: Labor/Management Relations 2016</b>	402-1 Minimum notice periods regarding operational changes	<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
<b>Occupational Health and Safety</b>			
<b>GRI 403: Occupational Health and Safety 2018</b>	403-1 Occupational health and safety management system	<a href="#">Serving Our Stakeholders - Our people - Health, Safety and Environment management</a>	126-127
		<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
	403-2 Hazard identification, risk assessment, and incident investigation <b>Sector Specific:</b> Health and safety performance of contractors and subcontractors working onsite or on behalf of the organization off-site	<a href="#">Serving Our Stakeholders - Our people - Health, Safety and Environment management</a>	126-127
		<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
		<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
	403-3 Occupational health services	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
	403-4 Worker participation, consultation, and communication on occupational health and safety	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
	403-5 Worker training on occupational health and safety	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
	403-6 Promotion of worker health	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132
403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132	
403-8 Workers covered by an occupational health and safety management system	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132	
403-9 Work-related injuries	<a href="#">Serving Our Stakeholders - Our people - Occupational health and safety</a>	128-132	
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<b>Training and Education</b>			
<b>GRI 404: Training and Education 2016</b>	404-1 Average hours of training per year per employee	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
	404-2 Programs for upgrading employee skills and transition assistance programs	<a href="#">Serving Our Stakeholders - Our people - Talent and skills development</a>	122-123
		<a href="#">Serving Our Stakeholders - Our people - Supporting employees to thrive in change</a>	123-125
404-3 Percentage of employees receiving regular performance and career development reviews	<a href="#">Serving Our Stakeholders - Our people - Talent and skills development</a>	122-123	
<b>Diversity and Equal Opportunity</b>			
<b>GRI 405: Diversity and Equal Opportunity 2016</b>	405-1 Diversity of governance bodies and employees	<a href="#">ESG Data Table and GHG Accounting Methodology - ESG data table - Our people</a>	177-193
		<a href="#">Annual Report - Corporate Governance Report</a>	92-126
	405-2 Ratio of basic salary and remuneration of women to men	<a href="#">Serving Our Stakeholders - Our people - Fostering diversity and inclusion</a>	120-121
<b>Non-discrimination</b>			
<b>GRI 406: Non-discrimination 2016</b>	406-1 Incidents of discrimination and corrective actions taken	<a href="#">Serving Our Stakeholders - Partners - Code of Conduct and anti-corruption</a>	140-141

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		<a href="#">Our Sustainability Agenda - Business resilience</a>	57-58
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### Anti-corruption

<b>GRI 205: Anti-corruption 2016</b>	205-1 Operations assessed for risks related to corruption	<a href="#">Approach to Sustainability - Risk management</a>	23-24
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### Anti-competitive Behavior

<b>GRI 206: Anti-competitive Behavior 2016</b>	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a>	142-144
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	207-3 Stakeholder engagement and management of concerns related to tax	<a href="#">Approach to Sustainability - Stakeholder management</a>	25-27
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<b>GRI 418: Customer Privacy 2016</b>	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	<a href="#">Serving Our Stakeholders - Customers - Customer privacy</a>	106-107
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## Community Stewardship

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		<a href="#">Serving Our Stakeholders - Partners - Supply chain management</a>	144-147
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<b>Economic Performance</b>			
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	201-2 Financial implications and other risks and opportunities due to climate change	<a href="#">Respecting Nature - Governance - Monitoring and compliance of emissions and other nature-related regulations</a>	65-66
	201-3 Defined benefit plan obligations and other retirement plans	<a href="#">Serving Our Stakeholders - Our people - Fair and ethical work practices</a>	117-119
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	202-2 Proportion of senior management hired from the local community	<a href="#">Serving Our Stakeholders - Our people - Fostering diversity and inclusion</a>	120-121
<b>Indirect Economic Impacts</b>			
<b>GRI 203: Indirect Economic Impacts 2016</b>	203-1 Infrastructure investments and services supported	<a href="#">Serving Our Stakeholders - Customers - Access to reliable energy</a>	90-92
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	203-2 Significant indirect economic impacts	<a href="#">Serving Our Stakeholders - Community - Community investment</a>	153-161
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	413-2	Operations with significant actual and potential negative impacts on local communities	<a href="#">Serving Our Stakeholders - Partners - Legal compliance</a> 142-144
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<b>Supplier Social Assessment</b>			
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