CLP is a leading energy provider in the Asia-Pacific region. From generation to retail, our work touches on many people, communities and the environment. Every day, our 7,360 employees strive to provide reliable and affordable power to our customers in an environmentally responsible manner, whilst complying with all relevant local government regulations, and yet allowing for a return to our shareholders that will help us stay in business for decades to come. This is our unwavering commitment to the communities we serve.

This theme has shaped our 2015 Annual Report, through which we aim to inform our stakeholders on how we delivered this commitment by presenting a connected view of the different aspects of our performance in an integrated manner. This is our fifth integrated annual report, which encapsulates guidelines by the International Integrated Reporting Council and the Hong Kong Institute of Certified Public Accountants.

As an early adopter of the Hong Kong Stock Exchange’s Environmental, Social and Governance (ESG) Reporting Guide, we disclose ESG information that falls under the “comply or explain” provisions. The safety and environmental data in this Report, unless otherwise stated, cover companies, assets and projects in which CLP has operational control (where we have full authority to implement our operating policies).

Our online Snapshot presents an overview of our business using interactive tools and videos whilst our Sustainability Report (SR) provides a more detailed account of our sustainability principles, strategies and efforts. Together with our website and other CLP literature, we hope these publications enable our stakeholders to have a more informed assessment of our company. In this Annual Report, we use the symbols and to guide you to information available in the SR or on our website.

As always, we welcome your feedback, which you can provide through our feedback form or our online channel. And to demonstrate our unwavering commitment to the communities we serve, we make use of the opportunity to support charitable organisations. More details can be found on the inside back cover.