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中華電力有限公司  
CLP Power Hong Kong Limited

## **CLP Power Wins Inaugural Global Most Innovative Knowledge Enterprise Award**

CLP Power Hong Kong Limited (“CLP Power”) has won a prestigious new global award for the excellence of its knowledge management and innovative practices. The company received the inaugural Global Most Innovative Knowledge Enterprise (MIKE) Award 2018 today (25 April) from the Global MIKE Study Group in recognition of its dedicated efforts and continuous investment to promote a learning and innovation culture.

The award came after CLP Power last year received the Hong Kong MIKE Award and was then invited by the organiser to compete with other outstanding international companies and institutions from Asia, Australia, New Zealand, and the Middle East. CLP Power was named among the top three outstanding winners and was praised by judges for its “very balanced and future oriented KM (knowledge management) approach”.

In their comments, the judges said: “The company developed a deep philosophy of knowledge management and created in time a very sophisticated system of managing information and knowledge, for the benefit of all employees and the community.”

CLP Power Managing Director Mr TK Chiang said the award is a recognition towards the company’s commitment in having a world-class knowledge management system.

“CLP Power has a long history,” he said. “We set up our own training school more than 50 years ago to pass on knowledge in a systematic way. In recent years, we have focused on promoting a culture of innovation, cultivating talent in new technologies to rise to the challenges of future development and the changing needs of society. We are committed to transforming into a Utility of the Future that knows and serves its customers better.”

Mr Chiang added that CLP Power promotes knowledge management not only to meet the needs of its employees but to spread a spirit of knowledge sharing throughout the power industry.

CLP Power Learning Institute was established in early 2019 to further improve service quality and operational performance. The inhouse learning institute has a wide range of training facilities, and uses technologies including virtual reality, augmented reality, and mixed reality. It also provides training in big data, robotics, and coding to keep CLP Power employees at the cutting edge of new technology.

The MIKE Award is an international benchmark for assessing best knowledge management and innovation practices and originated with the Most Admired Knowledge Enterprise (MAKE) Award, which was established by research firm Teleos. The Global MIKE Study Group comprises experts from around the world who assess the effectiveness of knowledge management and innovation in different organisations.

### **About CLP Power Hong Kong Limited**

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

### **Photo caption:**



Deputy Director of the CLP Power Learning Institute Dr Kwan Chung-ming (left) receives the Global Most Innovative Knowledge Enterprise Award on behalf of CLP Power.

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